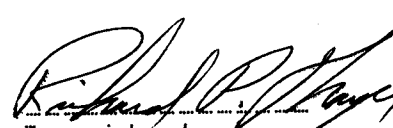


NHPUC No. 7 - TELEPHONE
UNION TELEPHONE COMPANY

TARIFF
FOR
TELEPHONE SERVICE
IN
THE STATE OF NEW HAMPSHIRE

AUTHORIZED BY NHPUC FIFTH SUPPLEMENTAL ORDER NO. 15,921 IN
CASE NO. 81-310, DATED OCTOBER 6, 1982.

Issued: October 15, 1982
Effective: October 1, 1982

Issued by: 
Title: President

NHPUC No. 7 - TELEPHONE
UNION TELEPHONE COMPANY
TARIFF CHECK SHEET

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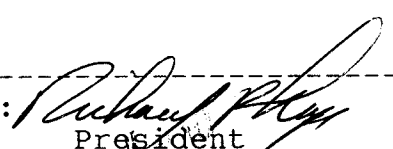
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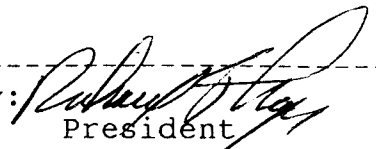
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NHPUC No. 7 - Telephone

Union Telephone Company

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Title: Vice President

EXPLANATION OF SYMBOLS

- (C) - To designate a proposed change in tariff regulation
- (D) - To designate a proposed deletion due to discontinuance of a rate or regulation;
- (I) - To designate a proposed rate increase;
- (N) - To designate a proposed new tariff provision;
- (R) - To designate a proposed rate decrease;
- (S) - To designate the proposed incorporation of approved material issued under a supplement to a tariff;
- (T) - To designate proposed text changes without causing a change in the tariff rate or terms;
- (X) - To designate proposed text to move from one tariff page to another

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EXPLANATION OF SYMBOLS

- (C) - To signify changed regulation
- (D) - To signify discontinued rate or regulation
- (I) - To signify increase
- (N) - To signify new rate or regulation
- (R) - To signify reduction
- (T) - To signify a change in text but no change
in rate or regulation

DEFINITIONS OF TERMS

Listed below are clauses or sentences defining various terms used in the tariffs.

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(D)

Additional Listing:

A listing which is in addition to the initial or joint user listing provided with the customer's service.

Authorized Protective Connecting Module:

The term Authorized Protective Connecting Module (APCM) denotes a protective unit designed by the Telephone Company and manufactured under the control of the Telephone Company quality assurance procedures. This unit is incorporated in a customer-provided answering device.

Authorized User:

The term Authorized User, as used in connection with exchange service, denotes those individuals authorized by the Telephone Company to use a customer's telephone service. It includes the members of his household, employees or agents of the customer, residential tenants of hotels, clubs, etc., and joint users as arranged for. The term Authorized User, as used in connection with private line service, denotes a person, firm or corporation designated by the customer and authorized by the Telephone Company to use the customer's service.

DEFINITION OF TERMS

Baud:

The term Baud denotes a unit of signaling speed. It is the reciprocal of the time duration in seconds of the shortest signal element (mark or space) within a code signal. The speed in bauds is the number of signal elements per second.

Building:

A structure under one roof; also two or more such structures where (a) such structures directly adjoin each other, being separated only by a building wall; or (b) such structures are connected by a completely enclosed passageway designed for and used primarily as the regular route for foot travel between the structures, and which passageway is also suitable for the installation and maintenance therein of interior telephone facilities; and (c) the major portion of the structures are occupied by the same customer.

Carrying Plant or Supporting Plant:

Poles or conduit (including trenching) required for cable or wire facilities. In some instances tree hitches are considered to be carrying plant.

Central Office:

A switching unit in a telephone system, providing service to the general public, having the necessary equipment and operating arrangements for terminating and interconnecting lines. More than one central office may be located in the same building.

Central Office Building:

A building containing one or more central offices. There may be more than one central office building in an exchange and one central office building may serve more than one exchange.

Central Office Line:

A main telephone exchange service or trunk line.

DEFINITIONS OF TERMS

Centrex Service:

A service arrangement of dial switching equipment and facilities which permits completion of inward and outward local and long distance calls from telephone stations of the system without intermediate handling by the centrex service attendant.

Channel:

An electrical path furnished by the Telephone Company between two or more points, suitable for the purpose furnished and derived in such manner as the Telephone Company may elect. A single pair of wires may be used to provide more than one channel. A channel may be provided, in whole or in part, by cable, wire or radio.

Circuit:

As generally used herein, a circuit is a channel.

Class of Service:

The method of charging for local messages, namely unlimited or measured.

Communications Systems:

Dedicated channels and other facilities; e.g., private microwave, analog-digital carrier, or cable, furnished by a customer or an Other Common Carrier for communication between premises. These communications systems are not subject to Part 68 of the Federal Communications Commission's (FCC) Rules and Regulations.

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Issued by: Richard P. Thayer

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Title: President

NHPUC Docket No. DS 97-049

DEFINITIONS OF TERMS

Conforming Answering Device:

The term conforming answering device denotes a customer-provided device which automatically answers incoming calls; transmits a pre-recorded voice message or appropriate audible signal to the calling party; records a voice message from the calling party if so designed and arranged; and automatically disconnects from the line in a pre-arranged manner on completion of the last of the functions for which it was designed and arranged as described in this paragraph. The conforming answering device may include remote interrogation and/or device function control. A conforming answering device must incorporate an Authorized Protective Connecting Module and must bear a valid conformance number.

Conformance Number:

The term conformance number denotes an identifying number assigned to a particular model of conforming answering device incorporating an Authorized Protective Connecting Module.

Connecting Arrangement:

The term connecting arrangement denotes the equipment provided by the Telephone Company to accomplish the direct electrical connection of customer-provided facilities with the facilities of the Telephone Company, or the direct electrical connection of Telephone Company facilities.

Connections:

Acoustic Connection - A connection made by sound.

Direct Electrical Connection - A physical connection of the conductors in the communications path of the telephone system.

Inductive Connection - A connection made by using the electromagnetic field generated by a telephone.

Current Bill:

Current bill means the amount of money due to the utility for basic utility service, including all applicable state and federal taxes, rendered in the most recent billing period.

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Issued by: Diane J. Thayer
Title: Vice President

Union Telephone Company

DEFINITIONS OF TERMS

Customer:

An individual, partnership, association, or corporation that arranges for service and is responsible for the payment of charges and compliance with the rules and regulations of the Telephone Company.

Customer-Provided Terminal Equipment:

Devices, apparatus and their associated wiring, provided by a customer which do not constitute a communications system and which, when connected to the communications path of the telephone system, are so connected either electrically, acoustically or inductively.

Data-Access Arrangement:

A protective connecting arrangement for use with the network control signaling unit, or, in lieu of the connecting arrangement, an arrangement to identify a central office line and protective facilities and procedures to determine compliance with appropriate network protection criteria.

Distributing Center:

Amplifying and bridging equipment at Telephone Company premises where program transmission channels, used in connection with loudspeakers, are interconnected to form a network for the distribution of program material to a number of loudspeaker locations.

Due Date:

Due date means the date no less than 25 days from the date the bill is mailed by the utility.

Duplex Service:

Service which provides for simultaneous transmission in both directions.

Exchange:

A geographical unit established for the administration of communication service in a specified area. It generally consists of one or more central offices together with the associated plant used in furnishing communication service within that area.

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Issued by: Diane J. Thayer
Title: Vice President

DEFINITIONS OF TERMS

Exchange Access Line:

The term exchange access line denotes the serving central office line equipment and all Telephone Company plant facilities up to and including the Telephone Company provided network interface.

Exchange Area:

The territory served by an exchange.

Exchange Service:

The furnishing of central office line facilities to provide for telephone communications within the local service calling area on a measured or unlimited service basis in accordance with the rates and regulations of the Tariff.

Extension Line:

A private line channel to provide extended service, in connection with main telephone exchange and private branch exchange telephone service, to locations not in the same building as the main telephone exchange service or PBX attendant's switchboard position.

Extension Station Line:

Interior wiring at a customer's premises to a jack or outlet at a PBX or Centrex termination other than that which is associated with the PBX or Centrex main station.

Foreign Central Office Service:

Exchange service furnished from a central office in a multi-office exchange which is other than that normally serving the area in which the customer is located.

Foreign Exchange Service:

Exchange service furnished from an exchange other than that normally serving the area in which the customer is located.

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Effective Date: April 15, 1997

Title: President

NHPUC Docket No. DS 97-049

Union Telephone Company

DEFINITIONS OF TERMS

General Cable Distributing Plant:

The cable provided primarily to distribute local exchange service to the general public.

General Distributing Plant:

The carrying plant and associated wire or cable which provide service to the general public within an exchange.

Grade of Service:

The grade of service (as distinguished from class of service) is determined by the number of parties which a main telephone line is intended to serve.

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Highway Construction:

Construction generally located along a public way or construction on a private way to service more than one customer.

Installation Charge:

See "Nonrecurring Charge."

Intercommunication:

Communication (1) over interior lines of a key telephone system or (2) communication between PBX system telephones.

Union Telephone Company

DEFINITIONS OF TERMS

Interexchange Channel:

A communications path which interconnects exchanges.

Intraexchange Channel:

A communications path which interconnects points within an exchange.

Joint User Service:

This is a service which includes a listing in the alphabetical section of the Telephone Company directory and provides for the use of the customer's exchange telephone service facilities by a corporation, association, partnership or individual not associated with the customer in business.

Joint Use Arrangement:

This is a service which permits the use of the customer's inter-exchange private line service by an individual, firm or corporation designated as a user of the private line service by the customer and to whom a portion of the charge for service will be billed.

Key Pulsing:

A method of dialing by depressing button type keys on a line arranged for normal rotary dialing.

Late Payment:

Late payment means any payment made to the company or its authorized agent after the due date printed on the bill.

Line Hunting:

An arrangement whereby two or more central office lines or private branch exchange trunk lines furnished to a customer at a given location are grouped so that calls to the first number of the grouped lines are automatically routed to the first non-busy line of the lines so grouped and a busy signal is not given unless all the grouped lines are busy.

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Title: Vice President

DEFINITIONS OF TERMS

Local Channel:

A communication path within an exchange connecting a customer's premises with an interexchange channel.

Main Listing/Main Telephone Listing:

Usually the initial listing of person who is held responsible for the service. In the case of a business service, the business name will be the main listing. (See also definition of Customer.)

Main Telephone Station:

A telephone directly connected to the central office switching equipment by an individual or party line circuit or, a PBX or centrex telephone directly connected to the PBX and centrex switching equipment by an individual line circuit.

Maximum Termination Liability:

A liability assumed by a customer for certain equipment or service for which a minimum service period in excess of one month applies.

Message:

A completed communication between two telephone numbers. Messages may be classified as follows:

Local Message - A message between telephones where the called telephone is within the unlimited or message unit calling area of the calling telephone.

Toll Message - (Long Distance Message) - A message between telephones in different local calling areas for which a message toll service charge applies.

DEFINITIONS OF TERMS

Message Unit:

The unit of measurement for charging for local messages.

Minimum Service Period:

The stated length of time which a customer is expected to retain service at a specified location.

Miscellaneous Common Carrier:

Miscellaneous common carriers, as defined in Part 21 of the Federal Communications Commission Rules, are communications common carriers which are not engaged in the business of providing either a public land line message telephone service or public message telegraph service.

Move:

The relocation, on the same premises, of equipment and wiring associated with a customer's service.

Multicentral Office Exchange:

An exchange served by more than one central office building.

Multipling Arrangement:

This is an arrangement associated with a customer's trunk line, tie line, or main exchange service to provide for an additional appearance of a line when the service is multiplied between nonmultiple switchboard positions or between a switchboard and station equipment of another type.

Municipality:

This term applies to a city, town or unincorporated place, but is not to be applied to any entity larger than a city, for example, a county.

Network Access Line:

The facilities from the Telephone Company's central office up to and including the network interface located on the customer's premises that provide connection to the telecommunications network.

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DEFINITIONS OF TERMS

Network Control Signaling:

The transmission of signals used in the exchange and message toll telephone system, which perform functions such as supervision (control, status, and charging signals), address signaling (e.g. dialing), calling and called number identification, and other audible tone signals to control the operation for transmission and switching systems within the telephone network.

Network Control Signaling Unit:

The terminal equipment furnished, installed and maintained by the Telephone Company for the provision of network control signaling.

Network Interface:

A standard FCC Registration Program jack or equivalent that is installed by the Telephone Company as part of the network access line on a customer's premises at a location determined by the Company which is accessible to the customer and consistent with FCC Registration regulations governing the location of the network interface. The network interface is located on the customer's premises and serves as the point of connection for all premises services to the telecommunications network. (T)

Network Terminating Wire:

Wire installed for network service for a specific customer and used to connect the intrabuilding network cable or the outside plant distribution facilities to the Network Interface. (N)

Nondirectory Listed Service:

Exchange service telephone numbers not listed in the Company's directory, but carried in the Company's directory assistance records and given to any calling party on request.

Non Listed Service:

Exchange service telephone numbers not listed in the Company's directory or carried in directory assistance records. There are no restrictions against giving out these numbers if they are known. This service is provided only to customers that have other listed exchange service, either a complete listing or in directory assistance records only.

DEFINITIONS OF TERMS

Nonpublished Service:

Exchange service telephone numbers not listed in the Company's directory or carried in directory assistance records and not available to the general public.

Nonrecurring Charge:

A charge applying to the provision of certain items of service and equipment or facilities as distinguished from the Part VI service charge applicable for the establishment of telephone service.

Normal Types of Construction:

The term used to refer to aerial or underground construction.

Payphone Access Line:

A basic Payphone transmission dial tone line. It is a line side connection from the local exchange switch to the point of demarcation at the customer premises.

Premises:

All space in the same building in which one customer has the right of occupancy to the exclusion of others or shares the right of occupancy with others and all space in different buildings on the same continuous property provided such buildings are occupied solely by one customer.

Premises Wire:

All wire within a customer's premises located beyond the network interface. It includes wiring within the same building or between buildings (except wiring in cables that contain network facilities) on the same continuous property and located on the customer's side of the network interface. In the absence of an FCC approved network interface or jack in lieu of a standard network interface, premises wire is construed to be that wire which is located on the customer's side of the protector which links customer provided facilities with Telephone Company provided facilities. In all cases, access to the protector is limited to Union Telephone Company personnel. In the absence of a protector, premises wire is all telephone wire, excluding network terminating wire, beyond a minimum point of penetration on a customer's premises.

Private Branch Exchange (PBX)/Private Automatic Branch Exchange (PABX) Systems:

An arrangement of switching equipment, consisting of a manually operated attendant position or console, or dial switching apparatus, or both, with connecting central office and PBX telephones and lines.

Private Line Service:

The channels or the channels and equipment furnished to a customer for communication between specified locations.

Issued Date: March 13, 1997

Issued by: Richard P. Thayer

Effective Date: April 15, 1997

Title: President

DEFINITIONS OF TERMS

Private Property Construction:

Construction of private property to serve one customer.

Rate Center:

A specified geographical location within an exchange area from which mileage measurements are determined for the application of message toll rates and private line inter-exchange mileage rates.

Restoral of Service:

The return to active service following a period of temporary interruption for non-payment of bills, provided this return occurs prior to discontinuance of the service.

Rewire:

The additional termination of a new or existing line at an in-service telephone or the rearrangement of a line termination.

Same Continuous Property:

A continuous plot of ground occupied by one customer, or contiguous plots of ground which are occupied by the one customer, the plot or plots being within the same exchange. When a customer owns (or leases) and is the sole occupant of properties on both sides of a street, alley or railroad right-of-way, which properties otherwise would constitute a continuous plot, such properties shall be considered as constituting the same continuous property if such supporting structures as are required for the wire facilities between the properties are customer owned, either built by the customer or built by the Company at the customer's expense.

Secretarial Service:

An arrangement of terminal equipment permitting the answering at one location of calls to main telephone lines of different customers at such times as these lines are unattended.

Union Telephone Company

DEFINITIONS OF TERMS

Secretarial Service Equipment:

An arrangement of telephone service to be furnished at secretarial answering bureau locations where the termination of a customer's line will not be in a secretarial service board.

Service Charge (SC)/Service Connection Charge (SCC):

A charge made in connection with the ordering or connection of certain services and equipment.

Single Ended Terminal Device:

The term single ended terminal device denotes a terminal device which terminates only one line at a given time (e.g., headset).

Station:

The term station, as used in connection with private line services, denotes the transmitting or receiving equipment, or combination transmitting and receiving equipment, at any location on a premises and connected for private line service, or where the service involves only channels, denotes a point on a premises in which a channel is terminated. The term station, as used with local exchange service, denotes a telephone instrument or the location where it is terminated.

Telephone Company (Company):

The term "Telephone Company" denotes the Union Telephone Company unless otherwise stated.

Temporary Suspension of Service:

An arrangement whereby service is made inoperative for a temporary period at the request of the customer.

Termination:

Termination means a bookkeeping function which occurs when a customer account is closed permanently.

Issued Date: July 15, 1996
Effective Date: August 15, 1996

Issued by: Diane J. Thayer
Title: Vice President

DEFINITIONS OF TERMS

Termination Charge:

The charge made when service for which a maximum termination liability applies, is terminated by the customer prior to the expiration of the minimum service provided.

Tie Line:

A channel connecting two private branch exchange systems, two Centrex systems or a private branch exchange system and a Centrex system.

Trunk Line:

A central office line terminating in a private branch exchange system, certain automatic call distributor and answering service systems or other switching equipment that utilizes pooled line facilities.

Unauthorized Attachment or Connection:

Any customer-provided terminal equipment, communications systems or accessory which is attached to the facilities of the Telephone Company contrary to the provision of the tariff.

Union Telephone Company

GENERAL REGULATIONS

I. GENERAL

- A. The regulations specified herein are in addition to the regulations contained in other sections of the Schedule of Rates and Charges and govern the furnishing of telephone service to customers generally.
- B. The New Hampshire Enhanced 911 Surcharge commencing on or after August 1, 1993 shall be levied upon each residence and business telephone exchange line, including PBX trunks and Centrex lines, trunks and lines serving cellular communications towers in the state, and payphone access lines.

The monthly surcharge of \$.42 (forty-two cents) shall be uniform throughout the state and will be used to fund the statewide E911 system. The surcharge shall not be imposed upon more than twenty-five (25) lines per customer billing account.

II. APPLICATION OF TARIFF

- A. Regulations and rates in this Tariff apply to all telephone service provided by the Company.

III. LIMITATIONS AND USE OF SERVICE

- A. Except as otherwise provided in this tariff, equipment, and lines furnished by the Telephone Company on the premises of a customer, authorized user or agent of the Telephone Company except as otherwise specifically provided upon the condition that such equipment, and lines must be installed, relocated and maintained by the Telephone Company and that the Company's employees or designees may enter said premises at any reasonable hour to install, inspect and maintain the equipment, and lines.
- B. Equipment furnished by the Telephone Company shall, upon termination of service from any cause whatsoever, be returned to it in good condition, reasonable wear and tear thereof expected.
- C. In case of damage, loss, theft or destruction of equipment and facilities furnished by the Company, the customer may be required to pay the expense incurred by the Company to replace or restore the equipment and facilities to its original condition.

Issued Date: March 13, 1997

Issued by: Richard P. Thayer

Effective Date: April 15, 1997

Title: President

NHPUC Docket No. NS 97-049

Union Telephone Company

First Revision
Canceling Original

GENERAL REGULATIONS

III. LIMITATIONS AND USE OF SERVICE (continued)

- D. Service shall not be used in competition with the business of the Telephone Company. (D)
(D)
- E. Customer-provided terminal equipment, premises wire, and communications systems may be connected with facilities furnished by the Telephone Company in accordance with the provisions contained in this tariff. If any unauthorized attachment or connection is made contrary to the provisions of this tariff, the Telephone Company shall have the right to remove or disconnect the same, or to terminate service or to suspend service during the continuance of said attachment. (T)
- F. Where any customer-provided equipment, premises wire, or system is used with telecommunications service in violation of any provisions in this tariff, the Telephone Company will take such immediate action as necessary for the protection of its services, and will promptly notify the customer of the violation. The customer shall discontinue such use of the equipment, wire or system (T) or correct the violation and shall confirm in writing to the Company within ten days, following the receipt of written notice from the Company, that such has ceased or that the violation has been corrected. Failure of the customer to discontinue such use or to correct the violation and to give the required written confirmation to the Telephone Company within the time stated shall result in the termination of the customer's service until such time as the customer complies with the provisions of this tariff. (T)

GENERAL REGULATIONS

III. LIMITATIONS AND USE OF SERVICE (Continued)

- G. The right is reserved to restrict the amount of other services furnished or used in connection with any particular class of service in order to prevent any impairment in the quality of service furnished. (T)
(T)
- H. The right is reserved to terminate the service of a party-line customer where it appears that his use of the service excludes reasonable use by other parties on the same line.
- I. The use of unlimited business exchange service is restricted to the customer, his agents and employees when engaged in his business and to joint users as arranged for. The use of unlimited residence exchange service is restricted to the customer and members of his household.
- J. For message units the initial period is five minutes for one or two unit messages. The overtime period is five minutes for one unit messages and three minutes for two unit messages. For each of the overtime periods one message unit applies.

GENERAL REGULATIONS

III. LIMITATIONS AND USE OF SERVICE (Continued)

K. The Company reserves the right to discontinue or refuse service because of abuse or fraudulent use of service. Abuse or fraudulent use of service includes:

1. The use of service or facilities of the Telephone Company to transmit a message or to locate a person or otherwise to give or obtain information, without payment of the charge applicable thereto.
2. The obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain, telephone service, by rearranging, tampering with, or making connection with any facilities of the Telephone Company, or by any trick, scheme, false representations, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the regular charge for such service.
3. The use of service or facilities of the Telephone Company for a call or calls, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment, or harass another.
4. The use of profane or obscene language.
5. The use of the service in such a manner as to interfere unreasonably with the use of the service by one or more other customers.

GENERAL REGULATIONS

III. LIMITATIONS AND USE OF SERVICE (Continued)

- L. Exchange lines or Announcement lines associated with Telephone Company or customer-provided equipment, the primary purpose of which is to transmit a pre-recorded message, are not provided on a non-published basis.

For purposes of identification, customers with telephone service who transmit recorded public announcements over facilities provided by the Company must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided.

Customers transmitting factual public announcements such as time, weather, stock market quotations, air line schedules and similar information are excluded from the preceding condition.

Failure to comply with provisions of this tariff shall be cause for termination of the service.

- M. The Telephone Company's obligation to furnish service or to continue to furnish service is dependent on its ability to obtain, retain and maintain suitable right and facilities, and to provide for the installation of those facilities required incident to the furnishing and maintenance of that service.
- N. The Telephone Company shall be indemnified and saved harmless by the customer or customers against claims for libel, slander, or the infringement of copyright arising directly or indirectly, from the material transmitted over the facilities or the use thereof; against claims for infringement of patents arising from combining with, or using in connection with, facilities furnished by the Telephone Company, apparatus and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with the facilities provided by the Telephone Company.
- O. In view of the fact that customers have exclusive control of their communications over the facilities furnished them by the Telephone Company, and of other uses for which facilities may be furnished by the Telephone Company, and

Issued Date: May 26, 1995

Issued by: *Robert R. Jones*
Title: President

Effective Date: May 22, 1995

Authorized by NHPUC Order No. 21,659 in Docket No. DE 95-013 dated May 22, 1995.

Union Telephone Company

GENERAL REGULATIONS

III. LIMITATIONS AND USE OF SERVICE (Continued)

O. (Continued)

because of unavoidableness of errors incident to the services and to the use of such facilities of the Telephone Company, the services and facilities furnished by the Telephone Company are subject to the terms, conditions and limitations herein specified.

IV. CLASSIFICATION OF EXCHANGE SERVICE

- A. Service is furnished at business rates if the use of the service is primarily or substantially for business purposes, or if the service is furnished at a business location.
- B. Service is furnished at residence rates if the use of the service is primarily for social or domestic purposes.

V. TERMINATION OF SERVICE, MINIMUM CHARGES, AND RATES FOR FRACTIONAL PERIODS

- A. The right is reserved to require notice of not less than four business days of the customer's desire to terminate the service.
- B. The minimum charge for service at any premises, except as otherwise stated elsewhere in this schedule, is one month's service charge. The right is reserved to require a minimum charge in excess of one month's service charge in connection with special equipment.

Where service subject to a minimum service period of more than one month is furnished, a termination charge may apply as specified elsewhere in this tariff. This charge is determined by reducing the maximum termination liability in effect at the time service is ordered or installed.

- C. If the period of use exceeds one month, the charges for the fractional part of a month following and consecutive with a full month will be a proportionate part of the monthly charges based on the actual number of days the service is furnished. For the purpose of administering this regulation with respect to the determination of charges for a fractional part of a month, every month is considered to have thirty days.

Issued Date: July 15, 1996
Effective Date: August 15, 1996

Issued by: Diane J. Thayer
Title: Vice President

GENERAL REGULATIONS

VI. CANCELLATION, CHANGE, OR DEFERMENT PRIOR TO ESTABLISHMENT OF SERVICE

- A. When an application for facilities and service is cancelled in whole or in part prior to completion of the construction and installation, the customer is required to pay to the Telephone Company, upon demand, the total costs and expenses in connection with providing and removing such facilities, less the estimated recoverable value, if any, of the facilities involved; such payment shall not exceed that specified under Paragraph C following.
- B. When an applicant requests a change in the location of all or a part of the facilities provided for the service prior to completion of the construction and installation, the applicant is required to pay to the Telephone Company, upon demand, the difference between the total costs and expenses incurred by the Telephone Company in completing the construction and installation and that which would have been incurred had the final location of facilities been specified initially. The payment will not exceed that specified under Paragraph C. following.
- C. When an application is cancelled or changed by the applicant in whole or in part after completion of the construction and installation but prior to the establishment of service, the applicant is required to pay to the Telephone Company, upon demand, the applicable minimum and termination charges specified in this tariff and any applicable nonrecurring, connection, and construction charges.

Union Telephone Company

GENERAL REGULATIONS

VI. CANCELLATION, CHANGE, OR DEFERMENT PRIOR TO ESTABLISHMENT OF SERVICE (Continued)

- D. When a deferment of the date for placing facilities and equipment in service is requested by the applicant after the start of construction (usually at the time the required equipment has been purchased by the Telephone Company), charges based on costs apply, upon demand by the Telephone Company, for any deferment in excess of one month. The costs will include the monthly carrying charges on the Telephone Company's investment in equipment and facilities at the time of the deferment plus any other specific costs applicable to the deferment. In no case will the placing in service of equipment and facilities be deferred for more than 18 months. After 18 months the installation will be considered as canceled, and applicant will be responsible for the payment of costs as specified in A. or C. preceding.

VII. CHANGE IN TELEPHONE NUMBERS, TRANSFER OF SERVICE, NAME-SWAPPING

A. CHANGE IN TELEPHONE NUMBERS

A telephone number is subject to change at any time.

B. TRANSFER OF SERVICE

When a request is made for service from one customer to another or to add another name to the account, the Telephone Company shall give notification to the new customer within 5 business days of the request to change the account for service from one customer to another.

The Telephone Company may require written confirmation of the request from the new customer. The appropriate Part VI, Section 1, Service Charges will apply for transfer of service.

C. NAME-SWAPPING

In order to prevent name-swapping, the Telephone Company reserves the right to refuse an application for service made by, or for the benefit of, a former customer who is indebted to the Telephone Company for telephone service as set forth in accordance with Rule 1203.15 of the New Hampshire Code of Administrative Rules.

VIII. FAILURE OF SERVICE

- A. The Telephone Company shall not be responsible to the customer, authorized user, or joint user for damages arising out of mistakes, omissions, interruptions,

GENERAL REGULATIONS

VIII. FAILURE OF SERVICE (Continued)

A. (Continued)

delays, errors, or defects in transmission or other injury, including but not limited to persons or property from voltages or currents transmitted over the service of the Telephone Company, (1) caused by customer-premises equipment (except where a contributing case is the malfunctioning of a Telephone Company-provided connecting arrangement, in which event the liability of the Telephone Company shall not exceed an amount equal to a proportional amount of the Telephone Company billing for the period of service during which such a mistake, omission, interruption, delay, error, defect in transmission, or injury occurs).

B. For any complete failure of local exchange service continued more than twenty-four hours and brought to the notice of the Telephone Company, the Telephone Company will make a pro-rata adjustment of the charge or guarantee. For the purpose of determining a pro-rata adjustment, every month is considered to have thirty days.

C. Allowance for interruptions of special services will be negotiated through the Company furnishing the special service facilities.

D. Except for damages caused by willful or wanton negligence of the Telephone Company in failing to maintain proper standards of maintenance and operations or to exercise reasonable supervision, the liability of the Telephone Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failures or defects in facilities furnished by the Telephone Company, occurring in the course of furnishing service or other facilities shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruptions, delay, error or defect in transmission, or failure or defect in facilities occurs.

E. Neither this Company nor any concurring, connecting or other participating carrier shall be liable for any act or omission of any other company or companies furnishing a portion of such service.

IX. PAYMENT FOR SERVICE

A. Bills are due when rendered and are payable at an office of the Telephone Company or its authorized agents.

Delayed payment of bills for existing service may result

* Previously on prior page

Issued Date: July 15, 1996
Effective Date: August 15, 1996

Issued by:
Title:

Diane J. Thayer
Vice President

Union Telephone Company

Third Revision
Canceling Second

GENERAL REGULATIONS

IX. PAYMENT FOR SERVICE (Continued)

- A. (Continued)
in the interruption or discontinuance of all associated service at the same location and within the same classification.
- B. The customer is required to pay, in accordance with the Telephone Company's established collection and billing practice, all charges for exchange service and equipment and for all toll messages, including charges for messenger service. The customer is held responsible for all charges for telephone service rendered at his telephone, both exchange and toll, including charges for toll messages on which the charges have been made collect.
- C. When a coinbox becomes inaccessible for regular collections the right is reserved to terminate the service.

In order to safeguard it against loss of charges or tolls due at the time service may be terminated, the Telephone Company may require a customer or applicant for telephone service to make a cash deposit equal to the estimated amount of charges for service provided for any period of two months. The rate of interest for customer deposits is set forth in Rule 1203.03 of the New Hampshire Code of Administrative Rules. Simple interest is accrued from the date of deposit to the date of termination. This interest is credited to the customer's current bill not less than annually or may be returned to the customer by the Telephone Company. The receipt of such a deposit by the Telephone Company shall in no way relieve the customer or applicant from compliance with the Telephone Company's regulations as to advance payments (if any) and the prompt payment of bills, nor constitute a waiver or modification of the practices of the Telephone Company for the discontinuance of service for non-payment of any sums due for service rendered.

- D. The Telephone Company may impose a charge on a customer account whenever a check or draft presented for payment is not accepted by the institution on which it is written. The amount of the charge shall be the greater of \$5.00 or the actual administrative cost of recovery. The Company reserves the right to demand cash payment after a customer has had two (2) checks returned to the Company for non-sufficient funds.
- E. The Telephone Company reserves the right to refuse an application for service made by, or for the benefit of, a former customer who is indebted to the Telephone Company for telephone service previously furnished him.

*Previously on prior page

Issued Date: July 15, 1996
Effective Date: August 15, 1996

Issued by: *Diane J. Thayer*
Title: Vice President

GENERAL REGULATIONS

IX. PAYMENT FOR SERVICE (Continued)

- F. The Telephone Company may charge and collect a late payment charge for all amounts outstanding after the due date printed on the bill. The late payment charge shall not exceed 10% for residence customers and 18% for business customers, compounded monthly.

X. LIABILITY DUE TO DIRECTORY ERRORS AND OMISSIONS

- A. The Telephone Company's liability arising from errors or omissions in directory listings (other than charged listings) shall be limited to the amount of actual impairment to the customer's service and in no event shall exceed one-half the amount of the exchange service charges for main telephone exchange lines, or private branch exchange station lines, involved during the period covered by the directory in which the error or omission occurs.
- B. In cases of charged directory listings, the liability of the Telephone Company shall be limited to an amount not exceeding the amount of charges for the charged listing or listings involved during the period covered by the directory in which the error or omission occurs.

XI. USE OF SERVICE FOR UNLAWFUL PURPOSES

The service is furnished subject to the condition that it will not be used for an unlawful purpose. Service will not be furnished if any law enforcement agency, acting within its jurisdiction, advises that such service is being used or will be used in violation of law. If the Telephone Company receives other evidence that such service is being or will be so used, it will either discontinue or deny the service or refer the matter to the appropriate law enforcement agency.

XII. POWER SUPPLY

The customer is responsible for providing suitable electric power at a convenient outlet when and where required, unless otherwise provided in this tariff. In the event of a power failure no allowance is made for interruption of service.

GENERAL REGULATIONS

XIII. SERVICE OBSERVING

- A. It is the policy and practice of the Telephone Company not to monitor any conversations between its customers. In order to determine the quality of service being given to its customers and to be in a position to improve the service, it is the practice of the Telephone Company to observe, on a random sample basis, the handling of customer calls by its employees and the functioning of its equipment.
- B. Service observations on calls between customers are made to insure the proper handling of these calls by the Telephone Company's employees and its equipment. Service observations are also made on calls between customers and the Telephone Company relating to matters such as business office, repair, information and intercept services. Service observing is done in accordance with published Telephone Company practices which are available for inspection by regulatory authorities.

XIV. REFERENCE CLARIFICATION

The use of the masculine or feminine gender in this tariff should be construed as including both genders and not as a restriction on the basis of sex.

XV. CONNECTION OF CUSTOMER PROVIDED EQUIPMENT

A. Ancillary Equipment

Customer provided terminal equipment complying with the provisions of Part 68, Connection of Terminal Equipment to the Telephone Network (May, 1976) and changes thereto, of the Federal Communications Commission's Rules and Regulations.

GENERAL REGULATIONS

XV. CONNECTION OF CUSTOMER PROVIDED EQUIPMENT (continued)

B. Conforming Answering Devices

Answering devices incorporating an authorized protective connecting module meeting the technical specifications of the Bell System and approved by the Federal Communications Commission may be connected by means of a jack arrangement provided by the Telephone Company. Only those devices bearing the proper Conformance Number assigned by the manufacturer will be permitted to be so connected.

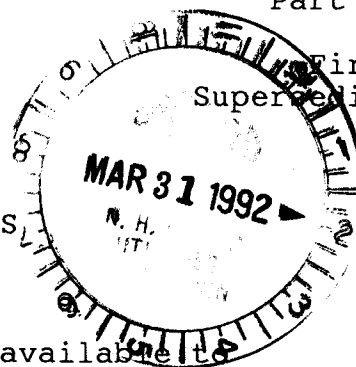
C. Customer provided equipment not meeting the provisions of Par. A & B above may be connected only through the use of a suitable coupler installed and maintained by the Telephone Company.

D. (for future use)

E. The customer shall notify the Telephone Company of his intention to connect to authorized equipment. This notification shall include the location at which the equipment will be used. The customer must also identify the equipment by Conformance Number or F.C.C. Registration Code.

F. The Telephone Company is not responsible for the repair, maintenance, or performance of customer provided equipment and may temporarily discontinue service, upon advance notice, to equipment causing harm to the company's facilities and equipment.

G. The customer shall pay a maintenance service call charge for each visit by the Telephone Company to the customer's premises where a service difficulty or trouble report results from customer provided equipment.



GENERAL REGULATIONS

XVI. SPECIAL SERVICE REQUESTS

- A. Various special services may be made available to customers of this company by advance arrangement. Some of these services include:
800 Service, Foreign Exchange Service, Enterprise Service, (T)
Remote Metering, Supervisory Control and
Signaling Service, Alarm Circuits, Multi-Point Data
Circuits, Tie Lines, Station Extension Lines, Private
Line Telephone Service, etc.
- B. The Telephone Company will attempt, but cannot guarantee, to secure the facilities of other companies, where required, in order to furnish a service or channel to a customer.
- C. Private line services are provided when suitable facilities are and continue to be available. The establishment of exchange and toll telephone service shall take precedence over all other services and uses.
- D. Charges and provisions for special services through facilities of New England Telephone and Telegraph Co. will be those quoted us from the Rates and Regulations approved in their current Tariffs.

To be implemented on March 20, 1992.

Issued Date: March 11, 1992
Effective Date: January 20, 1992

Issued by: *Richard P. Hay*
Title: President

Pursuant to Order No. 20,082 in Docket No. DR 89-010/DR 85-182 dated
March 11, 1991.

GENERAL REGULATIONS

XVII. PROMOTIONS AND TRIAL PROGRAMS

Introduction of promotional and market trial programs may be introduced from time to time which include but are not limited to discounts, reductions, increases or waivers of the appropriate rates and/or charges for services provided or trial rates for potential service offerings.

The Public Utilities Commission will receive advanced notification of the service offering(s). The Commission will also be provided information containing the time periods and the terms and conditions applicable to each promotion and market program.

Promotional and market trial programs will be implemented following seven days notice to the Public Utilities Commission or after resolution of objections or concerns which may be raised by the Commission.

MAIN TELEPHONE EXCHANGE SERVICE

ALTON, BARNSTEAD, CENTER BARNSTEAD, GILMANTON IRON
WORKS AND NEW DURHAM

I. GENERAL

Main telephone exchange service is provided in all exchanges at base rates within the entire exchange area.

A. The following services will be provided:

One and Two-Party Business Service
One and Two-Party Residence Service

B. The exchange areas are designated on the maps filed as Section 5.

II. UNLIMITED SERVICE

Unlimited service provides for unlimited calling within the exchange and to the additional exchanges included in the Extended Local Service Area. In addition, where a municipality is served by more than one exchange or locality and the extended local service for the exchange does not include the entire municipality, Municipal Calling Service provides intra-municipal calling without the application of toll charges.

For additional information on Extended Local Service refer to Section 2.

For Municipal Calling Service refer to Section 3.

III. LOCAL MESSAGES

Local messages may be placed on a collect, charge to a third number, or charge to a calling card number in accordance with the following regulations and rates:

MAIN TELEPHONE EXCHANGE SERVICE

III. LOCAL MESSAGES (continued)

1. Local calls within an exchange, between exchanges, and between localities in the same local service area may be handled on a station-to-station basis as collect, charge to a third telephone number, or charge to a calling card number.
2. The local message charge for a local call made on a collect, charge to a third telephone number, or calling card basis is the same as that for an intrastate operator handled station-to-station non-coin toll call.
3. When a call is placed to another telephone number within the same exchange or locality, the local message charge will be the same as that for an intrastate operator handled station-to-station non-coin toll call in the lowest mileage band.
4. The transfer of charges to a third telephone which is a Payphone will not be accepted.

Union Telephone Company

MAIN TELEPHONE EXCHANGE SERVICE

IV. Monthly Rates *

IN THE EXCHANGES OF ALTON AND NEW DURHAM

Residence:

1 – Party	9.58	(
2 – Party	8.08 **	(

Business:

1 – Party	29.91	(
2 – Party	24.20 **	(

IN THE EXCHANGES OF BARNSTEAD AND CENTER BARNSTEAD

Residence:

1 – Party	9.79	(
2 – Party	8.21 **	(

Business:

1 – Party	29.91	(
2 – Party	24.16 **	(

IN THE EXCHANGES OF GILMANTON IRON WORKS

Residence:

1 – Party	10.67	(
2 – Party	9.00 **	(

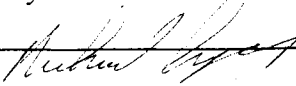
Business:

1 – Party	29.91	(
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* The monthly New Hampshire Enhanced 911 Surcharge as specified in Part I preceding also applies.

**2-Pty lines are available to existing customers at present locations only in the same or lesser quantities.

Issued Date: December 30, 2002

Issued by: 

Effective Date: February 1, 2003

Title: *President*

Issued in Compliance with Order No. 24,091 in Docket DT 02-218 dated December 6, 2002.

Union Telephone Company

EXTENDED AREA (LOCAL) SERVICE

1. Extended local or area service is a service arrangement provided on a non-optional basis whereby the local calling area of an exchange is enlarged by combining with one or more additional exchanges in order to eliminate toll message charges.
2. The local service area of each exchange or locality includes all central offices and localities of the exchange.
3. Extended local service areas:
 - A. The extended local service area of the Gilmanton Iron Works exchange includes the Gilmanton Iron Works, Alton, New Durham, Barnstead, and Center Barnstead exchanges of Union Telephone Company and the Pittsfield, Belmont, and Laconia exchanges of New England Telephone and Telegraph Company.
 - B. The extended local service area of the Center Barnstead exchange includes the Gilmanton Iron Works, Alton, New Durham, Barnstead, and Center Barnstead exchanges of Union Telephone Company and the Pittsfield, Rochester, Barrington, and Northwood exchanges of New England Telephone and Telegraph Company.
 - C. The extended local service area of the Barnstead exchange includes the Gilmanton Iron Works, Alton, New Durham, Barnstead, and Center Barnstead exchanges of Union Telephone Company and the Pittsfield and Rochester exchanges of New England Telephone and Telegraph Company.
 - D. The extended local service area of the Alton exchange includes the Gilmanton Iron Works, Alton, New Durham, Barnstead, and Center Barnstead exchanges of Union Telephone Company and the Laconia and Wolfeboro exchanges of New England Telephone and Telegraph Company.
 - E. The extended local service area of the New Durham exchange includes the Gilmanton Iron Works, Alton, New Durham, Barnstead, and Center Barnstead exchanges of Union Telephone Company and the Rochester, Milton Mills, Farmington, and Wolfeboro exchanges of New England Telephone and Telegraph Company.

Issued Date: February 9, 1999

Issued by: Richard P. Thayer

Effective Date: March 24, 1999

Title: President

Issued in Compliance with Order No. 23,121 in Docket DE 98-166 dated January 27, 1999.

MUNICIPAL CALLING SERVICE

I. GENERAL

- A. Municipal Calling Service is a service arrangement provided on a non-optional basis to municipalities served by more than one exchange or locality where toll charges would normally apply to calls between exchanges or localities serving the same municipality.
- B. The term "Municipality" applies to a city, town or unincorporated place, but is not to be applied to any entity larger than a city, for example, a county.
- C. All dial station-to-station service within a municipality is not chargeable as toll except for calls originating from payphones, terminating at payphones or made to or from foreign exchange lines unless dial tone for the foreign exchange line is provided from a central office serving some portion of the municipality in which the foreign exchange line service address is located.
- D. Calls made from lines or telephones within an Exchange but located in a different municipality than the main telephone service will be considered as calls made from the main telephone address.
- E. In Exchanges where Combination of Main Telephone Services is provided, it will be permitted only within the same municipality.
- F. Party-line customers will be assigned to a line within the same municipality whenever possible.
- G. Municipalities, serving exchanges and/or localities where Municipal Calling Service applies for Union Telephone exchanges and localities are shown on the following page. Exchanges and localities are followed by the name of the serving company.

Union Telephone Company

CUSTOM CALLING SERVICES

CUSTOMER CALLING SERVICES

III. RATES AND CHARGES

The following rates and charges are in addition to all other applicable rates and charges for service and equipment furnished.

The Part VI, Section 1 Element 1B Service Charge applies when one or more Custom Calling Services is the only service being provided.

The Part VI, Section 1 Element 1B Service Charge does not apply when one or more Custom Calling Services is provided in conjunction with other services for which an Element 1A Service Charge would normally apply.

Monthly Rates

Call Waiting Service:

Residence, each line equipped.....\$ 2.25
Business, each line equipped\$ 3.50

Call Forwarding Service:#

Residence, each line equipped.....\$ 2.25
Business, each line equipped\$ 3.50

Three-Way Calling Service:

Residence, each line equipped.....\$ 2.25
Business, each line equipped\$ 3.50

Speed Calling - 8-Code:

Residence, each line equipped.....\$ 2.25
Business, each line equipped\$ 3.50

Speed Calling - 30-Code:

Residence, each line equipped.....\$ 3.50
Business, each line equipped\$ 4.50

Custom Calling Services Package: (When any two or more services are provided on the same line)

Residence: A discount of \$.90 per service excluding the first one

Business: A discount of \$.35 per service excluding the first one

#When a call is forwarded and it is not within the customer's local calling area, the applicable toll charge will be incurred by the customer with the call forwarding feature.

Issued Date: February 9, 1999

Issued by: Richard P. Thayer

Effective Date: March 24, 1999

Title: President

Issued in Compliance with Order No. 23,121 in Docket DE 98-166 dated
January 27, 1999.

Union Telephone Company

SEVEN DIGIT BLOCKING SERVICE

I. GENERAL

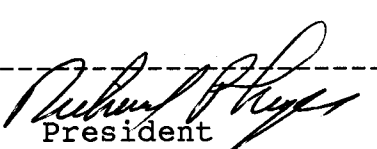
- A. Seven Digit Blocking Service is an arrangement that allows customers to prevent the use of their telephone(s) for calls placed by dialing seven digit intralata toll calls.
- B. Customers will be able to have Seven Digit Blocking Service activated for installation or removal free of charge for the period of time between the effective date of this tariff and January 10, 1995.
- C. After January 10, 1995, customers will have a 60 day period from the date of installation to have Seven Digit Blocking activated or removed free of charge. After this period rates and charges as detailed in Section II below will apply.
- D. Seven Digit Blocking Service cannot be combined with Block-A-Charge Service as specified in Section 7.
- E. A written request from customer is necessary to remove Seven Digit Blocking Service.

II. RATES AND CHARGES

Service Charges as specified in Part VI do not apply to the provisioning of Seven Digit Blocking Service. During the 60 day period described above, no charge will apply for a customer's initial request to install the blocking service. Nonrecurring charges as specified below will apply to all subsequent changes for Seven Digit Blocking Service after January 10, 1995.

Issued Date: March 18, 1994

Effective Date: March 19, 1994

Issued by: 
Title: President

Issued in compliance with Order No. 21,129 in Docket No. DE 93-003 dated February 15, 1994.

Union Telephone Company

SEVEN DIGIT BLOCKING SERVICE

II. RATES AND CHARGES (Continued)

A. <u>Residence and Single-Line</u> <u>Basic Exchange Business</u> <u>Service</u>	Nonrecurring Charges	
	<u>Residence</u>	<u>Business</u>
Seven Digit Blocking Service changes per line equipped, per request ...	\$8.00	\$8.00
B. <u>Multi-Line Business Basic Exchange</u> <u>Service and Foreign Exchange Service</u>	Service and Equipment <u>Charge</u>	
Seven Digit Blocking Service per line equipped	\$8.00	
C. <u>Business PBX</u>		
Seven Digit Blocking Service per trunk lines equipped	\$8.00	
D. <u>CENTREX</u>		
Seven Digit Blocking of Centrex Lines	Charges are as specified in Part III, Section 21	

Issued Date: March 18, 1994

Effective Date: March 19, 1994

Issued in compliance with Order No. 21,129 in Docket No. DE 93-003 dated
February 15, 1994Issued by: 
Title: President

Union Telephone Company

Third Revision
Canceling Second Revision

The Union Telephone Company has filed with the New Hampshire Public Utilities Commission as Part II, Section 5 of its schedule of rates and charges, NHPUC No. 7, a map, showing exchange boundaries and central office locations of its exchanges of Alton, Barnstead, Center Barnstead, Gilmanton Iron Works & New Durham.

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Similar maps are maintained at the Business Office of the Company.

These maps indicate that the service areas include the major portions of the municipalities of Alton, Barnstead, Center Barnstead, Gilmanton Iron Works, and New Durham and limited portions of Farmington and Strafford.

AUTHORIZED BY NHPUC ORDER NO. 20,116 IN CASE NO. DE 91-043,
DATED APRIL 22, 1991.

Issued Date: July 23, 1991
Effective Date: May 24, 1991

Issued by: Richard P. Thayer
Title: President

Union Telephone Company

SELECTIVE BLOCKING SERVICE

I. GENERAL

- A. Selective Blocking Service is an arrangement that allows customers to prevent use of their telephones for calls placed to information services with a 900 area code. This arrangement recognizes and blocks any attempt to dial a number with a 900 area code provided on either an interstate or intrastate basis.
- B. Selective Blocking is available to one-party residence customers and one-party single line business customers, is provided only from Stored Program Control (SPC) central offices and is provided only when sufficient facilities exist.
- C. This arrangement will be available upon the request of the first customer.
- D. For a 90 day period beginning March 11, 1992 one-party residence customers and one-party single line business customers will be able to have Selective Blocking Service activated free of charge, after this period the applicable rates and charges as detailed in Section II will apply.
- E. After the 90 day period any request by one-party residence customers and one-party single line business customers for new basic exchange service will have a 60 day period from the date of installation to have Selective Blocking Service activated free of charge, after this period the applicable rates and charges as detailed in Section II will apply.
- F. Selective Blocking Service cannot be combined with Block-A-Charge Service as specified in Section 7.
- G. A written request from the customer is necessary to remove Selective Blocking Service.

II. RATES AND CHARGES

Service Charges as specified in Part VI do not apply to the provisioning of Selective Blocking Service. During the 90 day or 60 day periods described above, no charge will apply for a one party residence and one-party single-line business basic exchange customer's initial request to install the blocking service. Nonrecurring charges as specified below apply to all subsequent changes for Selective Blocking Service.

Issued Date: March 29, 1994

Effective Date: April 1, 1994

Authorized by NHPUC Order No. 21,178 in Docket No. DR 94-034 dated March 30, 1994.

Issued by: *Richard J. [Signature]*
Title: President

Union Telephone Company

SELECTIVE BLOCKING SERVICE

II. RATES AND CHARGES (Continued)

A. <u>One-Party Residence and One-Party Single-Line Business Basic Exchange Service</u>	Nonrecurring Charges	
	<u>Residence</u>	<u>Business</u>
Selective Blocking Service changes per line equipped, per request ...	\$8.00	\$8.00
B. <u>Multi-Line Business Basic Exchange Service and Foreign Exchange Service</u>	Service and Equipment	
	<u>Charge</u>	<u>Nonrecurring Charge</u>
Selective Blocking Service per line equipped	\$8.00	\$30.00*
*Not to exceed \$180.00 at a single location and billed to the same account		
C. <u>Business PBX</u>		
Selective Blocking Service per trunk lines equipped.....	\$8.00	
per customer, per serving central office, per system.....	-	\$175.00
D. <u>CENTREX</u>		
Selective Blocking of Centrex Lines.....	Charges are as specified in Part III, Section 21	

Issued Date: March 29, 1994

Effective Date: April 1, 1994

Authorized by NHPUC Order No. 21,178 in Docket No. DR 94-034 dated
March 30, 1994.Issued by: 

Title:

President

Union Telephone Company

BLOCK-A-CHARGE SERVICE

BLOCK-A-CHARGE SERVICE

I. GENERAL

- A. Block-A-Charge Service is offered with one-party main telephone exchange service (except PBX trunk lines) in suitably-equipped central offices to the extent that existing facilities are available.

II. DESCRIPTION

Block-A-Charge Service comprises the following three optional features which are available individually or in any combination:

A. Originating Number Screening

1. Operator Screening - alerts the operator that operator-handled toll calls and operator-handled Directory Assistance calls may not be billed to the originating number. Calls may be placed on a calling card, collect or charge to a third number basis.
2. Direct-Dialed Screening - blocks all directly-dialed toll calls except calls to 800 numbers. Directly-dialed calls to Directory Assistance are denied. Toll and Directory Assistance calls may be placed on an operator-handled basis. This feature is offered in exchanges served by suitably-equipped central offices where adequate facilities exist and is not available with Municipal Calling Service.

- B. Terminating Number Screening - alerts operators throughout the country that collect and third number calls cannot be billed to that particular number.

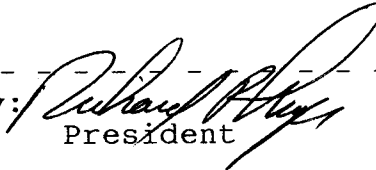
III. RATES AND CHARGES

One Service and Equipment Charge applies when one or more Block-A-Charge feature(s) is provided at the same time. The Service and Equipment Charge does not apply when one or more Block-A-Charge feature(s) is provided in conjunction with the installation of the line.

BLOCK-A-CHARGE SERVICE (Continued)
RATES AND CHARGES (Continued)

	Service and Equipment Charge	Monthly Rate
A. Originating Number Screening		
1. Operator Screening, per line equipped.....	\$8.00	\$1.03
2. Direct-Dialed Screening, per line equipped.....	8.00	1.03
B. Terminating Number Screening, per line equipped.....	8.00	1.03

Issued: December 4, 1992
Effective: December 1, 1992

Issued by: 
Title: President

Union Telephone Company

CUSTOM BLOCKING SERVICE

(N

I. GENERAL

A. Custom Blocking Service is an arrangement that allows customers to be blocked from access to calls placed to specific area codes. The customer has an option of requesting one of the following area codes to be blocked or any combination to be blocked.

1. 800 Area Code
2. 809 Area Code
3. International Area Codes

B. A customer's initial request to install Custom Blocking is free of charge. After the initial request rates and charges as detailed in Section II below will apply.

C. Custom Blocking Service cannot be combined with Block-A-Charge Service as specified in Section 7.

D. A written request from the customer is necessary to remove Custom Blocking Service.

II. RATES AND CHARGES

Service charges as specified in Part VI do not apply to the provisioning of Custom Blocking Service. No charge will apply for a customer's initial request to install the blocking service. Nonrecurring charges as specified below will apply to all subsequent changes for Custom Blocking Service.

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Issued: August 9, 1995
Effective: September 11, 1995

Issued by: Diane J. Thayer
Title: Vice President

TO BE IMPLEMENTED MAY 30, 1996

Union Telephone Company

CUSTOM BLOCKING SERVICE

II. RATES AND CHARGES (Continued)

A.	<u>One-Party Residence and One-Party Single-Line Business Basic Exchange Service</u>	<u>Nonrecurring Charges</u> <u>Residence and Business</u>	
	Custom Blocking Service changes per line equipped, per request ...	\$8.00	
B.	<u>Multi-Line Business Basic Exchange Service and Foreign Exchange Service</u>	<u>Service and Equipment Charge</u>	<u>Nonrecurring Charge</u>
	Custom Blocking Service per line equipped	\$8.00	\$30.00*
	*Not to exceed \$180.00 at a single location and billed to the same account		
C.	<u>Business PBX</u>		
	Custom Blocking Service per trunk lines equipped	\$8.00	
	per customer, per serving central office, per system	-	\$175.00
D.	<u>CENTREX</u>		
	Custom Blocking of Centrex Lines	Charges are as specified in Part III, Section 21	

Issued: August 9, 1995
Effective: September 11, 1995

Issued by: Diane J. Thayer
Title: Vice President

TO BE IMPLEMENTED MAY 30, 1996

LIFELINE

I. Lifeline Program

1. Lifeline is an assistance program which provides for qualifying low-income customers a monthly credit toward one residential network access line per household at the customer's principal place of residence.
2. The applicant must participate in at least one of the following assistance programs:

Medicaid
Food Stamps
Supplemental Security Income (SSI)
Federal Public Housing Assistance
Low Income Home Energy Assistance

The applicant must, at the time of application, certify under penalty of perjury receipt of benefits from at least one of the above assistance programs, identify the program(s) from which the customer receives assistance, and agree to notify the Company when the customer ceases to receive such assistance.

3. Eligible customers are those that meet the following criteria:
 - a. Must be receiving aid from at least one of the assistance programs listed in I.2. above.
 - b. Must be the billed party for the residential network access line to which the credit is to be applied.
4. The credit to the network access line provided by this program is applicable only to the monthly rate of one residential network access line at the customer's principal place of residence. The credit will equal \$1.75 or the tariffed rate for the network access line to which the credit will apply, whichever is less.

Issued: November 25, 1997
Effective: January 1, 1998

Issued by: Richard P. Thayer
Title: President

NHPUC Docket No. DE 97-179

LIFELINE

I. Lifeline Program, continued

5. Eligible customers receiving the Lifeline credit will not be charged the End User Common Line Charge (EUCL) as per NECA Tariff FCC - No. 5, 4.6.7.(A).
6. The service of an eligible customer receiving the Lifeline credit may not be disconnected for non-payment of toll charges unless a waiver of this provision is granted by the Commission.
7. An eligible customer who elects toll blocking shall not be required to provide a service deposit in order to initiate the Lifeline credit.

PART III GENERAL

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SECTION 3

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Union Telephone Company

PAYPHONE SERVICE

I. GENERAL

Payphone Service provides telephone service to a customer-leased or owned payphone with or without coin collecting devices. A Payphone Access Line permits providers of such service to provide payphone service to the public.

II. RULES, RATES AND REGULATIONS

1. Payphone Service will be considered a 1-Party business service for the purpose of applying the terms, rates and conditions found elsewhere in this tariff. ✓
2. Only one payphone instrument may be connected to each Payphone Access Line. Off-Premise Extensions are not permitted.
3. The customer shall be responsible for the installation, operation and maintenance of any payphone instrument used in connection with this service.
4. Requests to Directory Assistance Service originated from payphones will be charged the applicable rate of the Directory Assistance Service Provider.
5. Coin-free operator and emergency 911 access must be available from all payphones.
6. The customer is responsible for the provision of booths, shelves, and all other ancillary equipment.
7. The customer shall be responsible for the payment of charges for all local and toll messages originating from or accepted at this type of service, including any Directory Assistance Calls. The Company shall not be liable for shortages of coins collected and deposited at the customer's payphone instrument.
8. The Company reserves the right to disconnect service when the customer does not comply with the F.C.C. and state rules and regulations related to payphone service and equipment.

Issued Date: March 13, 1997 Issued by: Richard P. Thayer
Effective: April 15, 1997 Title: President

NHPUC Docket No. DS 97-040

DIRECTORY ASSISTANCE SERVICE

I. GENERAL

Directory Assistance Service is a service that allows customers to determine telephone numbers. Rates apply to calls with the provision of directory assistance service for New Hampshire as specified in Part III, Section 2, below.

II. DESCRIPTION

- A. In order to make allowance for a reasonable need for directory assistance, an allowance consisting of a number of directly dialed calls to directory assistance is provided for each residence and business main exchange line, PBX trunk line, and Centrex line, per billing period.
- B. No more than two telephone numbers may be requested per call to directory assistance.
- C. A call to directory assistance is considered completed whether or not the numbers requested are available from directory assistance records, or the information requested is normally provided by directory assistance.

III. REGULATIONS

- A. A five call allowance applies for each residence and business main exchange line, including PBX trunk lines.
- B. A one call allowance applies for each Centrex main station line.
- C. Calls to directory assistance via a local or toll operator are excluded in the customer's call allowance, and are billed at the appropriate directory assistance per call rate.
- D. If a customer has two or more main telephone exchange service lines, Centrex station lines, or PBX trunk lines terminating at the same premises, connected to the same central office, in the same billing period and billed to the same number, the total allowance is applied to the total usage for the lines or trunks involved.

Issued Date: March 25, 1997 Issued by: Richard P. Thayer
Effective Date: June 1, 1997 Title: President
Issued in compliance with Order No. 22,588 in Docket DS 97-056 dated
May 2, 1997.

DIRECTORY ASSISTANCE SERVICE

IV. EXEMPTIONS

- A. A registered residential main telephone exchange line is exempt from directory assistance charges where a user because of a functional disability is unable to obtain telephone numbers from a directory or from a registered business main telephone exchange line of a handicapped user where assistance is otherwise not available.

The residential or business main exchange lines may be registered for exemption with the Telephone Company in instances where one of the users of the line is considered to be functionally disabled. This includes but is not limited to the legally blind, sight impaired (e.g. those who have difficulty reading small print) or visually or physically handicapped as defined by The Federal Register, Volume 35 No. 126.

- B. Users of a residential or business main telephone exchange line that are handicapped who are registered with the Telephone Company who are prevented from dialing a telephone number in a conventional manner or permits only dialing of "0", will be exempt from directory assistance charges.
- C. Users of a residential or business main telephone exchange line that are handicapped who are registered with the Telephone Company, upon request, will be issued a Calling Card for their own use at locations where a telephone line is not otherwise exempt for directory assistance charges.
- D. Calls originating from payphones are exempt from directory assistance charges.

IV. RATES AND CHARGES

- A. Rates apply to calls originated in New Hampshire that are placed to appropriate telephone numbers associated with the provision of directory assistance service for New Hampshire.

The following rates for Directory Assistance Service are in addition to all other applicable rates and charges for the associated residential and business main telephone exchange lines, PBX trunk lines and Centrex lines, as appropriate.

Issued Date: March 25, 1997 Issued by: Richard P. Thayer
Effective Date: June 1, 1997 Title: President
Issued in compliance with Order No. 22,588 in Docket DS 97-056 dated
May 2, 1997.

Union Telephone Company

DIRECTORY ASSISTANCE SERVICE

IV. RATES AND CHARGES, Continued

<u>Rate Element</u>	<u>Rate</u>
Directly dialed directory assistance calls in excess of the call allowance - each	\$0.40
Calls to directory assistance via a local or toll operator, in excess of the call allowance - each	\$0.55

Issued Date: March 25, 1997 Issued by: Richard P. Thayer
Effective Date: June 1, 1997 Title: President
Issued in compliance with Order No. 22,588 in Docket DS 97-056 dated
May 2, 1997.

NHPUC No. 7 -- Telephone

Union Telephone Company

Part III - General
Section 2

Page 4

First Revision

Issued in Lieu of Original

Material previously on this
page has been deleted.

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Title: President

Authorized by NHPUC Order No. 18,045 in Case No. DR 84-299 dated
January 9, 1986

NHPUC No. 7 - Telephone

Part III - General

Section 2

Page 5

First Revision

Issued in Lieu of Original

Union Telephone Company

Material previously on this
page now appears on Page 2

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Effective: January 1, 1986

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President

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NHPUC No. 7 - Telephone

Part III - General

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First Revision

Union Telephone Company

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Material previously on this
page now appears on Page 2

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NHPUC No. 7 - Telephone

Part III - General
Section 2
Page 7

Union Telephone Company

First Revision
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Material previously on this
page now appears on Page 2

Issued: February 28, 1986

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Effective: January 1, 1986

Title:

President

Authorized by NHPUC Order No. 18,045 in Case No. DR 84-299 dated
January 9, 1986

Union Telephone Company

CUSTOM CALLING SERVICES

CUSTOM CALLING SERVICES

I. GENERAL

- A. Custom Calling Services are available to one-party residence and business customers served by suitably-equipped digital (DSS) central offices, to the extent that existing facilities are available.
- B. One or more Custom Calling Services may be offered for a 45-day demonstration period. If during the demonstration period, the customer requests that all Custom Calling Services be discontinued, neither the monthly rates nor the applicable Service Charges would apply. If the customer retains one or more of the services beyond the 45-day demonstration period, the monthly rate for each service retained applies from the date following the termination of the demonstration. One 45-day demonstration period is offered per service per customer.

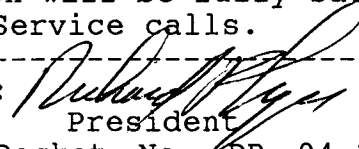
II. DESCRIPTION

Custom Calling Services comprise the following:

- A. Call Waiting - signals a customer talking on the line that another call has been placed to the line. The customer may answer the second call and alternate between the calls by manipulating the switchhook.
- B. Call Forwarding* - permits a customer to forward all incoming calls to another preselected telephone number. The customer activates the service by dialing a code and the telephone number of the line to which the calls are to be forwarded.
- C. Three-Way Calling* - enables a customer to establish a talking connection involving himself and two other parties. The customer, by switchhook operation, is able to place an existing call on hold and dial the telephone number of a third party.
- D. Speed Calling - 8-Codes - allows a customer to call a pre-designated seven or ten-digit telephone number by dialing a one-digit code. A maximum of 8 predesignated telephone numbers can be stored.
- E. Speed Calling - 30-Codes - allows a customer to call a pre-designated seven or ten-digit telephone number by dialing a two-digit code. A maximum of 30 predesignated telephone numbers can be stored.

*No assurance can be given that transmission will be fully satisfactory during Call Forwarding or Three-Way Calling Service calls.

Issued: November 23, 1994

Issued by: 
Title: President

Effective: January 1, 1995

Authorized by NHPUC Order No. 21,477 in Docket No. DR 94-281 dated December 28, 1994.

Union Telephone Company

CUSTOM CALLING SERVICES

CUSTOMER CALLING SERVICES
III. RATES AND CHARGES

The following rates and charges are in addition to all other applicable rates and charges for service and equipment furnished.

The Part VI, Section 1 Element 1B Service Charge applies when one or more Custom Calling Services is the only service being provided.

The Part VI, Section 1 Element 1B Service Charge does not apply when one or more Custom Calling Services is provided in conjunction with other services for which an Element 1A Service Charge would normally apply.

Monthly Rates

Call Waiting Service:

Residence, each line equipped.....\$ 2.25
Business, each line equipped\$ 3.50

Call Forwarding Service:#

Residence, each line equipped.....\$ 2.25
Business, each line equipped\$ 3.50

Three-Way Calling Service:

Residence, each line equipped.....\$ 2.25
Business, each line equipped\$ 3.50

Speed Calling - 8-Code:

Residence, each line equipped.....\$ 2.25
Business, each line equipped\$ 3.50

Speed Calling - 30-Code:

Residence, each line equipped.....\$ 3.50
Business, each line equipped\$ 4.50

Custom Calling Services Package: (When any two or more services are provided on the same line)

Residence: A discount of \$.90 per service excluding the first one

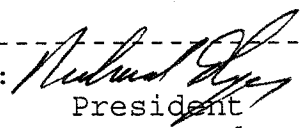
Business: A discount of \$.35 per service excluding the first one

#When a call is forwarded and it is not within the customer's local calling area, the applicable toll charge will be incurred by the customer with the call forwarding feature.

Issued Date: February 9, 1999

Effective Date: March 24, 1999

Issued in Compliance with Order No. 23,121 in Docket DE 98-166 dated January 27, 1999.

Issued by: 

Title:

President

Union Telephone Company

ENHANCED CUSTOM CALLING SERVICES

I. REMOTE CALL FORWARDING SERVICE

A. Description

1. Remote Call Forwarding (RCF) Service provides automatic forwarding of all incoming calls placed to a seven-digit RCF number to a terminating telephone number in the same or a different exchange. The terminating telephone service may be local exchange service, Inward Wide Area Telecommunications Service (800 Service), foreign exchange service or an additional number associated with Dual-Mate service.
2. RCF service is available to one-party residence or business customers served by suitably-equipped digital (DSS) central offices, to the extent that existing facilities are available.

B. Regulations

1. The Telephone Company does not provide identification of the originating telephone number to the RCF customer.
2. No assurance can be given that transmission will be fully satisfactory during operation of RCF Service.
3. This service is furnished upon condition that the customer subscribes to adequate RCF and terminating facilities to permit the use of the service without impairment, disruption, or deterioration of the quality of other telephone services. If in the opinion of the Telephone Company additional RCF service or terminating facilities are needed, the customer must subscribe to additional service or facilities. If the customer refuses to subscribe to adequate RCF or terminating facilities, the RCF service is subject to termination.

Issued: March 13, 1997
Effective: April 15, 1997

Issued by: Richard P. Thayer
Title: President

NHPUC Docket No. DS 97 040

Union Telephone Company

ENHANCED CUSTOM CALLING SERVICES

I. REMOTE CALL FORWARDING (Continued)

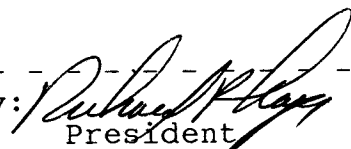
C. Rates and Charges

The following rates and charges are in addition to the rates and charges for the terminating service and equipment.

	Service and Equipment Charge	Monthly Rate
1. REMOTE CALL FORWARDING . . .	\$8.00	\$24.05
2. Message Charges		

- a. Between the calling party and the REMOTE CALL FORWARDING number: the calling party is charged the appropriate message toll or message unit rate.
- b. Between the REMOTE CALL FORWARDING number and the terminating telephone number: the REMOTE CALL FORWARDING customer is charged the established directly dialed station-to-station message toll rate or the business or residential local usage charges as applicable; if the terminating service is 800 Service, 800 Service usage rates apply. In addition, these charges apply for person-to-person and collect calls made to a REMOTE CALL FORWARDING number, even though such calls might not be accepted at the answering location.

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Effective: December 1, 1992

Issued by: 
Title: President

Union Telephone Company

ENHANCED CUSTOM CALLING SERVICES

II. DUAL-MATE SERVICE

A. DESCRIPTION

1. Dual-Mate service enables a customer to have up to two separate telephone numbers (one main telephone number and one additional telephone number) associated with one exchange access line. Each telephone number has a distinctive ring on incoming calls to allow for identification of the incoming call. If the customer has also subscribed to Call Waiting service on the same exchange access line, each telephone number will have a distinctive Call Waiting tone.

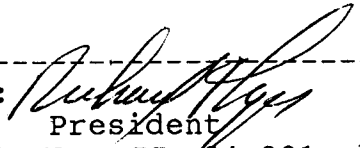
B. REGULATIONS

1. Dual-Mate service is available to one-party residence or business main telephone exchange service customers served by a suitably equipped central office subject to the availability of facilities. All telephone numbers associated with an exchange access line equipped with Dual-Mate must be served by the same central office.
2. This service is not offered with PBX trunk service, lines equipped with hunting arrangements, access lines terminating in customer premises switching equipment, Foreign Exchange service and Foreign Central Office service.
3. Dual-Mate service may not be compatible with some types of customer-provided telephone equipment.
4. Call Waiting and Call Forwarding services, as specified in Part III, Section 3, which are provided on the customer's main telephone number, also are provided automatically on the additional number.

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Issued by: 
Title: President

Union Telephone Company

ENHANCED CUSTOM CALLING SERVICES

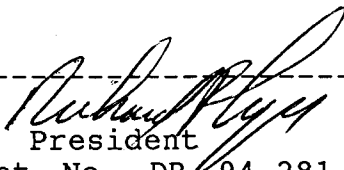
II. DUAL-MATE SERVICE (Continued)

B. REGULATIONS (Continued)

5. When establishing Dual-Mate service, Call Forwarding service customers must choose one of the following arrangements:
 - a. Calls to the main telephone number and the additional telephone number associated with one exchange access line will be forwarded to a single number.
 - b. Only calls to the main telephone number associated with one exchange access line will be forwarded; calls to the additional telephone number will not be forwarded.

Appropriate Part VI, Section 1 Service and Equipment Charges apply to change Call Forwarding arrangements subsequent to the establishment of Dual-Mate service.
6. Block-A-Charge service features, as specified in Part II, Section 7, which are provided on the customer's main telephone number, also are provided automatically on the additional number for Dual-Mate service.
7. Customers of Dual-Mate service are entitled to one directory listing for each additional telephone number. Listings are subject to regulations, rates and charges specified in Part III, Section 6 for Listing Services. Listing information must be determined when Dual-Mate service is requested. Subsequent changes to listing information will be subject to service charges as specified. Customers with nonpublished or nondirectory listed service on the main telephone number may choose to have the additional number published or listed in the directory.

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Union Telephone Company

ENHANCED CUSTOM CALLING SERVICES

II. DUAL-MATE SERVICE (Continued)

C. RATES AND CHARGES

The Service and Equipment Charge does not apply when Dual-Mate Service is provided in conjunction with the installation of a new line if provided at the same time as another service for which a Service and Equipment Charge applies.

The Service and Equipment Charge does not apply in conjunction with another service for which a Service Charge and Service and Equipment Charge applies.

Dual-Mate Service may be offered for a 45-day demonstration period. If during the demonstration period, the customer requests that Dual-Mate Service be discontinued, neither the monthly rate nor the applicable Service and Equipment Charge would apply. If the customer retains Dual-Mate Service beyond the 45-day demonstration period, the monthly rate applies from the date following the termination of the demonstration. One 45-day demonstration period is offered per customer.

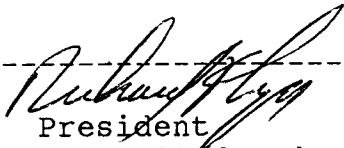
The following rates and charges are in addition to all other applicable rates and charges for the associated one-party residence and business main exchange telephone service, as appropriate.

	Service and Equipment Charges		Monthly Rates	
	Residence	Business	Residence	Business
Dual-Mate Service Package I One additional telephone number with distinctive ringing..	\$8.00	\$8.00	\$3.00	\$6.00

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Issued by: 

Title: President

Union Telephone Company

ENHANCED CUSTOM CALLING SERVICES

III. CALL CONTROL SERVICES

A. DESCRIPTION

Call Control Services comprise the following:

WARM LINE - Allows the customer to designate a number to be automatically dialed by the central office if the customer's telephone is off-hook for a specified time. The designated number can be changed by the telephone company through a service order.

REPEAT DIAL - Allows the customer to automatically redial the last outgoing number attempted. The service will redial the original call whether it was answered, unanswered, or busy. If the redialed number is busy, the central office will monitor the called number for a specified time.

The following types of calls cannot be automatically called back:

- Calls to 800 service numbers
- Calls to 900 service numbers
- Calls preceded by an interexchange carrier access code
- Calls made on an International Direct Distance Dialed basis
- Calls to Directory Assistance Service
- Calls to universal emergency number service (911)

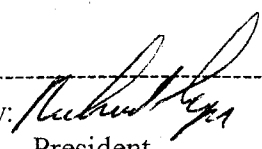
AUTOMATIC RECALL - Allows the customer to automatically redial the last incoming call. The customer may receive a voice announcement of the calling directory number or an announcement that the call was marked private or originated out of the service-network area.

The Automatic Recall has a feature (Generic 406.10 of the DMS 10 System) which disables the Automatic Recall function if the calling customer's number is blocked. This feature follows the guidelines stipulated in Part III-General, Section 3A, Page 7, Original-Enhanced Custom Calling Services-III, Call Control Services-A. Description - a. Per-Call Blocking and b. Line Blocking.

CALLER ID - Provides the originating telephone number, the date and the time of an incoming call in the period between the first and second telephone ring. The information is displayed on a customer-provided compatible display device attached to the customer's telephone line.

CALLER ID WITH NAME - Provides the name and number associated in the Telephone Company's records with the line from which an incoming call originates, including names and numbers associated with nonpublished and nonlisted service. The name and the calling number are displayed on a customer-provided compatible device attached to the customer's telephone line. Per call blocking and line blocking will prohibit the display of both the name and number.

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Title: President

Union Telephone Company

ENHANCED CUSTOM CALLING SERVICES

III. CALL CONTROL SERVICES (Continued)

A. DESCRIPTION (Continued)

CALLER ID BLOCKING

a. Per-Call Blocking - Allows the customer to control the disclosure of their directory number on a call by call basis. When activated, the option precludes the originating customer's telephone number from being displayed on the terminating customer's Caller ID display device. Per-Call Blocking does not affect the operation of the other Enhanced Custom Calling Services and Custom Calling Services. Activation is accomplished by the calling party dialing the Per Call Blocking activation code prior to initiating a call. Per Call Blocking is available without charge to all one party residence and business main telephone exchange service customers. Per-Call Blocking is not available with Hotel/Motel, Payphones, Multi-party Residence and Business service, PBX trunks and trunk lines.

b. Line Blocking - Allows the customer to automatically block the disclosure of their directory number on all originating calls. The option precludes the originating customer's telephone number from being displayed on the terminating customer's Caller ID display device. Line Blocking does not affect the operation of the other Enhanced Custom Calling Services and Custom Calling Services. Line Blocking is available free of charge to Nonpublished and Nondirectory listed customers and to Domestic Violence Agencies, their staff, volunteers and safe houses. In addition, Line Blocking is available at no charge to all customers for the period from 30 days prior to introduction to 60 days following the introduction of Caller ID service. Customers requesting Line Blocking after that period will incur a Service Order Charge unless they send a letter to the Company requesting Line Blocking for concerns related to health or safety. At the customer's discretion, a customer with Line Blocking can disclose the customer's number on a per call basis by dialing the activation code. When the customer hangs up or terminates the call, the customer's line will revert to the initial blocked state. Line Blocking is not available with Payphone Service, PBX trunks and trunk lines except for Domestic Violence Agencies and safe houses. A written request from the customer is required in order to remove Line Blocking service.

SELECTIVE CALL ACCEPTANCE - Allows the customer to designate a list of directory numbers and then accepts any calls from that list. The customer may change the list of directory numbers without incurring additional charges. Directory numbers not accepted will receive an announcement stating that the called party does not wish to receive the call.

Union Telephone Company

ENHANCED CUSTOM CALLING SERVICES

III. CALL CONTROL SERVICES (Continued)

A. DESCRIPTION (Continued)

SELECTIVE CALL FORWARDING - Allows the customer to designate a list of directory numbers and then forwards any call from that list to another preselected telephone number. The customer may change the list of directory numbers without incurring additional charges.

SELECTIVE CALL REJECTION - Allows the customer to designate a list of directory numbers and then rejects any calls from that list. The customer may change the list of directory numbers without incurring additional charges. Directory numbers listed will receive an announcement stating that the called party does not wish to receive the call.

PRIORITY RINGING - Allows the customer to designate a list of directory numbers and then provides a distinctive ring or call waiting tone for calls from that list. The customer may change the list of directory numbers without incurring additional charges. Calls from directory numbers not on the list will produce a normal ring or call waiting tone.

CALL TRACE - Allows the customer to initiate a trace on the last incoming call where suitably-equipped facilities exist and the customer has not received another call after the call to be traced was terminated. The results of the trace are not provided to the customer directly, but automatically reported to the Annoyance Call Department where call details (date, time and originating telephone number) may be obtained by an appropriate law enforcement agency when the customer files a complaint with that agency.

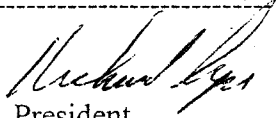
USER TRANSFER - Allows the station equipped with the feature to transfer an established call to another line. User transfer works in conjunction with the feature Three Way Calling. The party transferring the call will be billed for long distance call(s) accordingly, if the call transferred is not within the local calling area.

STOP HUNTING - Allows a customer to control the trunk hunting capability by activating or deactivating line(s) within the trunk hunting group.

STOP HUNTING-RANDOM - Allows a customer to control predetermined trunk hunting capability selectively by activating or deactivating line(s) within the trunk hunting group.

CUSTOM INTERCEPT - Allows a customer to customize his/her own announcement. The message would be recorded and the announcement will be administered by the telephone company upon termination of service.

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Effective: June 10, 2002

Issued by: 
Title: President

Union Telephone Company

ENHANCED CUSTOM CALLING SERVICES

III. CALL CONTROL SERVICES (Continued)

A. DESCRIPTION (Continued)

FORWARD I - BUSY LINE - Allows a customer to automatically transfer incoming calls destined to a busy subscriber line to an alternate line. The activation or deactivation is administered by the telephone company through a service order.

FORWARD II - NO ANSWER - Allows a customer to terminate a call to an idle subscriber line to be transferred automatically to a predesignated line, if the call is not answered within a preselected number of rings. The activation or deactivation is administered by the telephone company through a service order.

FORWARD III - BUSY LINE/NO ANSWER - Allows a customer to automatically transfer incoming calls destined to a busy subscriber line to an alternate line. The activation or deactivation is administered by the telephone company through a service order. The customer may also allow a terminating call to an idle subscriber line to be transferred automatically to a predesignated line, if the call is not answered within a preselected number of rings.

B. REGULATIONS

1. Call Control Services consist of a set of call management features which utilize the network's ability to forward the calling party's telephone number between the originating and terminating central offices.
2. Call Control Services are available with all one-party residence and business main telephone exchange service (except PBX trunks, Foreign Exchange, and Foreign Central Office Services) in suitably-equipped serving central offices where facilities exist. In addition, both the customer to the service and the other party involved must either be served from the same central office or served from different central offices which are linked by suitably-equipped facilities.
3. Call Control Services will be offered to customers on a subscription basis and/or per activation stipulated in Part III-General, Section 3A, Page 10 - Enhanced Custom Calling Services, III. Call Control Services - D. Charge Schedule.
4. Call Control Service is not available when the customer completes or receives a call from an interexchange carrier's facilities.
5. Satisfactory provision of Enhanced Custom Calling Services requires technically compatible customer-provided premises equipment.

Union Telephone Company

ENHANCED CUSTOM CALLING SERVICES

III. CALL CONTROL SERVICES (Continued)

C. RATES AND CHARGES

1. The Service and Equipment Charge does not apply when one or more features of Call Control Services is provided in conjunction with the installation of a new line if provided at the same time as another service for which a Service and Equipment Charge applies.
2. The Service and Equipment Charge does not apply in conjunction with another service provided for which a Service Charge and Service and Equipment Charge applies.
3. One or more Call Control Services may be offered for a 45-day demonstration period. If during the demonstration period, the customer requests that all Call Control Services be discontinued, neither the monthly rates nor the applicable Service and Equipment Charge would apply. If the customer retains one or more of the services beyond the 45-day demonstration period, the monthly rate for each service retained applies from the date following the termination of the demonstration. One 45-day demonstration period is offered per service per customer.
4. A Service and Equipment Charge may apply for any Line Blocking subsequent to the introduction period specified in Part III - General, Section 3A, Page 7, Original, III. Call Control Services, A. Description, b. Line Blocking.
5. The following rates and charges are in addition to all other applicable rates and charges for the associated one-party residence and business main exchange telephone service, as appropriate.

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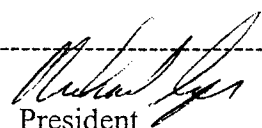
ENHANCED CUSTOM CALLING SERVICES

III. CALL CONTROL SERVICES (Continued)

D. CHARGE SCHEDULE

	<u>Service & Equipment Charges Residence & Business</u>	<u>Monthly Rates Residence & Business</u>	<u>Per Activation Residence & Business</u>
Warm Line	\$8.00	\$2.00	
User Transfer	8.00	2.00	
Repeat Dial	8.00	2.00	\$.45
Automatic Recall	8.00	2.00	.45
Caller ID	8.00	4.50	
Caller ID With Name	8.00	5.95	
Caller ID Blocking			
Per Call Blocking	N/C	N/C	
Line Blocking	8.00	N/C	
Selective Call Acceptance			
5 Directory Numbers	8.00	1.90	
10 Directory Numbers	8.00	2.00	
Selective Call Forwarding			
5 Directory Numbers	8.00	1.90	
10 Directory Numbers	8.00	2.00	
Selective Call Rejection			
5 Directory Numbers	8.00	1.90	
10 Directory Numbers	8.00	2.00	
Priority Ringing			
5 Directory Numbers	8.00	1.90	
10 Directory Numbers	8.00	2.00	
Stop Hunting	8.00	8.20	
Stop Hunting-Random	8.00	8.20	

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Issued by: 
Title: President

Union Telephone Company

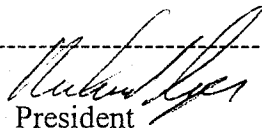
ENHANCED CUSTOM CALLING SERVICES

III. CALL CONTROLL SERVICES (Continued)

D. CHARGE SCHEDULE (Continued)

	Service and Equipment Charges <u>Residence & Business</u>	Monthly Rates <u>Residence &</u> <u>Business</u>	Per Activation Rate <u>Residence &</u> <u>Business</u>
Custom Intercept	8.00	8.20	
Call Trace	8.00		3.25
		Monthly Rates Residence Business	
Forward I-Busy Line	8.00	1.85	3.50
Forward II-No Answer	8.00	1.85	3.50
Forward III-Busy Line/ No Answer	8.00	2.50	4.50

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Issued by: 
Title: President

Union Telephone Company

ENHANCED CUSTOM CALLING SERVICES

III. CALL CONTROL SERVICES (Continued)

D. CHARGE SCHEDULE (Continued)

Call Control Services Discount Packages for Residence and Business

Package 1 -

Select Caller ID and two features
and receive a 10% discount on
Package 1.

Warm Line
Repeat Dial
Automatic Recall
Selective Call Acceptance
Selective Call Forwarding
Selective Call Rejection
Priority Ringing

Package 2 -

Select any three features and
receive a 15% discount on
Package 2.

Warm Line
Repeat Dial
Automatic Recall
Selective Call Acceptance
Selective Call Forwarding
Selective Call Rejection
Priority Ringing

Package 3 -

Select any four features and
receive a 20% discount on
Package 3.

Warm Line
Repeat Dial
Automatic Recall
Selective Call Acceptance
Selective Call Forwarding
Selective Call Rejection
Priority Ringing

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December 20, 1994

Issued by: 

Title: President

Union Telephone Company

TOUCH-CALLING SERVICE & EQUIPMENT

1. GENERAL

- A. TOUCH-CALLING service provides for making calls by means of instruments equipped for tone-type signaling and special office facilities.
- B. This service is furnished at no additional charge subject to the availability of central office facilities on all classes of exchange service.
- C. Telephones equipped for TOUCH-CALLING service can only be associated with, or have access to lines equipped for this service.

(D)

(D)

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Effective: September 1, 1988

Issued by: 
Title: Vice President

Authorized by NHPUC Order No. 19,180 in Case No. DR 88-128 dated

NHPUC No. 7 - Telephone

Part III - General
Section 5
Page 1
Fourth Revision
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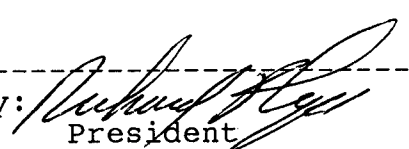
Union Telephone Company

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Page 3.

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NHPUC No. 7 - Telephone

Part III - General
Section 5
Page 2
Fifth Revision
Canceling Fourth

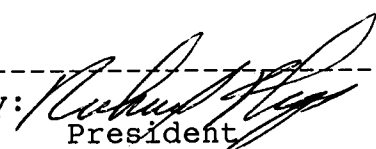
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Title: President

NHPUC No. 7 - Telephone

Part III - General
Section 5
Page 3
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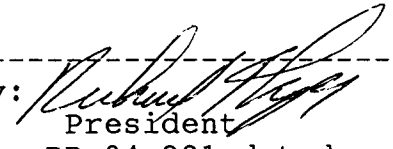
Union Telephone Company

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Issued by: 

Title: President

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Part III - General
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First Revision
Canceling Original

Union Telephone Company

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Section 5
Page 5
First Revision
Canceling Original

Union Telephone Company

Items previously on this page are no longer offered and have been deleted.

Issued Date: August 29, 1986

Issued by: Richard P. Thayer

Union Telephone Company

LISTING SERVICES

I. GENERAL

- A. The rates and regulations for directory listings apply only to the listings in the alphabetical directory.
- B. Directory listings are intended solely as an aid to the use of the telephone system; and therefore, listings are limited to such information as is essential to the identification of the listed party. The listing of a service, commodity or trade name as such, will in no case be permitted unless the name of the service or of the commodity or the trade name is the name or an integral part of the name under which the customer is doing business.
- C. A listing will be limited to one line in the directory, except where in the judgement of the Telephone Company more than one line is required to properly identify the customer. In such cases, the additional lines required will be provided at no extra cost.
- D. Directory listings must conform to the Telephone Company's specifications with respect to its directories.
- E. Listing services are available with all classes of main telephone exchange services.
- F. Dual name listings are available for residence service customers as an initial or additional listing.

II. INITIAL LISTINGS

- A. One listing, termed the initial listing is included with each customer's service, with the initial line of a line hunting group, and with each joint user service.

LISTING SERVICES

II. INITIAL LISTINGS (continued)

B. Dual Name initial listings consist of:

1. The first name, or first name and middle initial, or first initial and middle name, or initials only of two individuals who have the same surname and reside at the same address;
2. The first name, or first name and middle initial, or first initial and middle name, or initials only, and the married name of a woman.
3. Two names for one person, who may be referred to by either, with the same surname.

Initial dual name listings will be alphabetical by the surname and the first given name or initials.

III. ADDITIONAL LISTING SERVICE

- A. Additional listings are confined to the names of those who are entitled to use the customer's service as defined in Part I.
- B. Additional listings are included in the alphabetical directory and on directory assistance records or appear on directory assistance records only.
- C. Additional dual name listings, provided in conjunction with the initial listing, list the second name (or initials) first and the listing is alphabetized accordingly in the Directory; in this case billing always commences with the directory delivery date of the issue of the directory in which the listing first appears.
- D. The rate for an additional listing or dual name additional listing provided for names that are not part of the initial listing, dates from the day after the directory assistance records are posted. Directory assistance records are posted either as of the delivery date of the issue of the directory in which the listing first appears or at any earlier practicable date selected by the customer.

Union Telephone Company

LISTING SERVICES

III. ADDITIONAL LISTING SERVICE (continued)

- E. If the additional listing is ordered discontinued after the closing date of the directory, the charge continues through that issue of the directory and up to the date for charges to be effective for the next directory. If the additional listing is ordered discontinued before the closing date of the directory in which it would first appear, the charge continues only to the date of cancellation by the customer with a minimum service period of one month.

IV. NONPUBLISHED SERVICE

- A. Nonpublished service is not listed in the Telephone Company's directories or on directory assistance records.
- B. Listing information (name, address and number) on nonpublished service is not available to the general public notwithstanding any claim of emergency the calling party may present.
- C. No liability for damages arising from publishing the telephone number of nonpublished service in the directory or by the disclosing of said number to any person shall be attached to the Telephone Company, and where such a number is published in the directory, the Company's liability shall be limited to an amount not to exceed the amount of charges made for such nonpublished service, as indicated in VII. following.
- D. The customer indemnifies and saves the Telephone Company harmless against any claims for damages caused by the publication of the number of a nonpublished service or by the disclosure of said number to any person.

Union Telephone Company

LISTING SERVICES

V. NONDIRECTORY LISTED SERVICE

- A. Telephone numbers on nondirectory listed service are omitted or deleted from the Telephone Company's alphabetical directory.
- B. Telephone numbers of nondirectory listed service will be carried in the Telephone Company's directory assistance and other records and will be given to any calling party.

VI. NONLISTED SERVICE

- A. Nonlisted service is available provided the customer has other exchange service which is listed or on directory assistance records in the same name and at the same address.
- B. Nonlisted service is not listed in the Telephone Company's directories or on the directory assistance records.
- C. There are no restrictions against furnishing name, address or number information for nonlisted service.

VII. RATES AND CHARGES FOR DIRECTORY LISTING SERVICES	Monthly Rates
Initial listing.....	No Charge
Additional listing, each:	
Business Service.....	\$ 1.48
Residence Service.....	1.13
Nonpublished service, per line.....	2.97
Nondirectory listed service, per listing.....	1.48
Nonlisted service.....	No Charge

The above charges are in addition to those shown in Part VI, Section 1, where applicable.

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Effective Date: June 1, 1997

Issued by: Richard P. Thayer

Title: President

Issued in compliance with NHPUC Order No. 22,588 in Docket DS 97-056

NHPUC No. 7 - Telephone

Part III - General
Section 7
Page 1
Third Revision
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Union Telephone Company

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Effective Date:	April 15, 1997	Title:	President

NHPUC Docket No. 97-07-010

NHPUC No. 7 - Telephone

Part III - General
Section 7
Page 2
Second Revision
Canceling First

Union Telephone Company

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Title: President

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Part III - General
Section 7
Page 3
Third Revision
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Union Telephone Company

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Issued Date:	March 13, 1997	Issued by:	Richard P. Thayer
Effective Date:	April 15, 1997	Title:	President

Union Telephone Company

TEMPORARY SUSPENSION OF SERVICE

- A. Exchange service may be temporarily suspended and the customer's listing retained in the directory. During this time the customer's line may be made inoperable at the option of the Telephone Company.
- B. The reduction of rate on account of the temporary suspension of service will not apply during the first month's period of service.
- C. The rate during the temporary suspension of service is 50% of the regular monthly rate for main telephone exchange service. (T)
- D. The reduction of rate on account of temporary suspension of service applies during a total of not more than six (6) months in each calendar year. (T)
- E. The reduction of rate on account of temporary suspension of service will commence on the first day of the billing cycle following the date of the customer's request.
- F. Temporary suspension of service is not a substitute for local exchange service and will not be represented or furnished as a lower customer cost alternative. When lines remain operative, customers may place calls for emergency purposes only. The Telephone Company reserves the right to return the customer to full rate billing without notice to the customer, where it appears that the customer is placing calls for other than emergency purposes.
- G. The appropriate Part VI, Section 1, Element 1 Service Charge applies when the customer is returned to the full, regular monthly rate.

Union Telephone Company

SEASON SERVICE

I. GENERAL

- A. When the service period includes any portion of the months of June, July, August or September, the minimum charge for six (6) months at the established monthly rates will apply.
- B. When service is retained for a period longer than six (6) months, the charge for each additional month is set at the established monthly rates.
- C. These season service regulations do not supercede the regulations for any service or equipment requiring a minimum service period of more than six (6) months.

JOINT USER SERVICE

I. GENERAL

- A. Joint user service provides for use of the customer's service by individuals, firms or corporations not associated with the customer in business, and includes one listing in the alphabetical section of the directory.
- B. Joint user service is furnished only when the joint user is located in the same room or suite of rooms as the customer.
- C. Joint user service is not furnished in those cases where a customer is primarily engaged in furnishing service of a secretarial nature or is primarily in the business of renting office space to transient or permanent tenants and desires to furnish telephone service to his lessees.
- D. Applications for joint user service, and for additional service or equipment in connection therewith, must be executed by the customer who will be held responsible for payment of all charges incurred.
- E. Joint user service is provided only in connection with business 1-party line and business private branch exchange service.
- F. Not more than two joint users are permitted in connection with each customer's service.

II. MONTHLY RATES

Each Joint User

Unlimited Service..... 33 1/3 % of the base rate for one 1-party line or for one private branch exchange trunk line.

COMBINATION OF MAIN TELEPHONE SERVICES

I. GENERAL

- A. Two or more main telephone services, when located within the same Central Office Area, may be combined on the same line in such a way that the ringing signal for each of the main telephones may be recognized and answered at any of the telephones on the line. Business and Residence Service may be combined.
- B. Combination of main telephone services is provided only when warranted by special circumstances and when suitable facilities are and continue to be available. A special construction charge will be applied for such equipment as may be required at any time.
- C. One-party line rates will apply for each main telephone on a combined line.
- D. If a combination of main telephone services is furnished subsequent to the initial installation of the associated lines, appropriate service charges will apply.

NHPUC No. 7 - Telephone

Part III - General
Section 13
Page 1
First Revision
Canceling Original

Union Telephone Company

Items previously on this page are no longer offered and have been deleted.

Issued Date: August 29, 1986

Issued by: Richard P. Thayer

NHPUC No. 7 - Telephone

Union Telephone Company

Part III - General
Section 13
Page 2
First Revision
Canceling Original

Items previously on this page are no longer offered and have been deleted.

Issued Date: August 29, 1986

Issued by: Richard P. Thayer

----- 1987

Title: President

Union Telephone Company .

Part III - General
Section 14
Page 1
First Revision
Canceling Original

Issued Date: August 29, 1986

Issued by: Richard P. Thayer

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NHPUC No. 7 - Telephone

Part III - General
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Union Telephone Company

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Union Telephone Company

FOREIGN EXCHANGE SERVICE MILEAGE

I. GENERAL

- A. Foreign exchange service is exchange service furnished from an exchange other than that normally serving the area in which the customer is located.
- B. Foreign exchange service is furnished in all exchanges only on a one-party basis.
- C. The rate for foreign exchange service is the rate in effect in the foreign exchange to which is added the appropriate foreign exchange mileage charge.
- D. Foreign exchange service mileage charges are based on the air line distance between the customer's location and the nearest point on the boundary of the base rate area of the foreign exchange.
- E. The minimum charge for foreign exchange service mileage is equal to the charge for twelve months' service at the established rate.

II. MONTHLY RATES

Per 1/4 Airline mile
or fraction

1 Party Line, each.....\$ 2.00

The monthly New Hampshire Enhanced 911 Surcharge as specified in Part I preceding also applies.

Issued Date: February 9, 1999 Issued by: Richard P. Thayer
Effective Date: March 24, 1999 Title: President
Issued in Compliance with Order No. 23,121 in Docket DE 98-166 dated
January 27, 1999.

Union Telephone Company

EXTENSION MILEAGE

I. GENERAL

- A. The minimum charge for extension mileage is equal to the charge for six (6) months service at the established rate.
- B. Extension lines are furnished only when suitable facilities are available.
- C. Extension lines are furnished when telephone(s) are located outside the building in which the associated main telephone service is located.

II. MONTHLY RATES

A. Intra Exchange Channels

- 1. Extension lines or circuits between the main building and other buildings on the same contiguous property of one customer-

Each line or circuit - \$2.00/ 1/4 airline mile or fraction

- 2. Extension lines or circuits between the main building and other buildings not on the same contiguous property of one customer-

Each line or circuit - \$10.73

B. Inter Exchange Channels

See Foreign Exchange Service Mileage -
Part III, Section 15.

The above charges are in addition to those shown in Part VI, Section 1.

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Effective Date: March 24, 1999

Issued by: Richard P. Thayer
Title: President

Issued in Compliance with Order No. 23,121 in Docket DE 98-166 dated January 27, 1999.

DIGITAL TELECOMMUNICATIONS SYSTEMS

I. ENHANCED DIGITAL SERVICE (CENTREX) (EDS)

A. Description

1. Enhanced Digital Service (Centrex) is a business telecommunications system in which the controlling switching equipment is located at a Telephone Company digital central office that normally serves the principal premises of a customer.

2. Standard Features

The system provides the following standard features with each main station line as part of the offering:

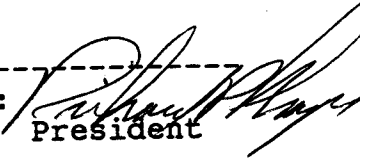
Direct Inward Dialing - allows incoming calls from the local exchange and long distance network to reach an individual station or group of stations in the system without the assistance of an attendant.

Direct Outward Dialing - permits stations of the system to gain access to the local exchange and long distance network without the assistance of an attendant by dialing an access code.

Station-to-Station Dialing (Dial Inter-communication) - enables individual station users in the system to directly dial other stations in the same system without the assistance of an attendant.

Automatic Identification of Outward Dialing - provides for recording and identifying by station line of Telephone Company billed outward direct dialed and operator handled long distance calls.

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Issued by: 
Title: President

DIGITAL TELECOMMUNICATIONS SYSTEMS

I. ENHANCED DIGITAL SERVICE (CENTREX) (EDS)

A. Description (Continued)

2. Standard Features (Continued)

Call Transfer Individual-All Calls - Allows a station user to transfer any established call to another station in the EDS system.

Three-Way Calling - Enables a station user to establish voice connection involving the customer and two other parties. The customer, by switch-hook operation is able to place an existing call on hold and dial the telephone number of a third party.

Touch-Tone - Provides for the origination of calls by means of instruments equipped for tone-type address signaling over special central office facilities.

3. Standard Feature Capabilities

Enhanced Digital Service (Centrex) also provides a periodically upgraded package of standard feature capabilities which may be activated for individual lines in the system. (Applicable charges for installation of and changes in service are set forth in Part III, Section 21, Page 12.)

The following constitutes a list of the major standard feature capabilities currently available:

Call Forwarding Variable - Allows a station line to have incoming calls forwarded to another line within the system or to telephone numbers outside the system. During times when the feature is activated, the line may be used in the normal manner for outgoing calls. This feature may be arranged to restrict the terminating directory numbers dialed during the activation procedure to intragroup extension numbers.

Issued Date: July 17, 1989
Effective Date: July 20, 1989

Issued by: 
Title: President

I. ENHANCED DIGITAL SERVICE (CENTREX) (EDS)

A. Description (Continued)

3. Standard Feature Capabilities (Continued)

Call Forwarding - Busy Line - Provides for the automatic routing of incoming calls to a preselected station line when the called station line is busy.

Call Forwarding - Busy Line is not provided on a station line with Call Waiting.

Call Forwarding - Does Not Answer - Provides for the automatic routing of incoming calls to a preselected station line when the called telephone does not answer within a predetermined number of rings. This feature may be arranged so that only incoming DID calls will be forwarded.

Call Pickup - Allows a station user to answer any call directed to another EDS line within its preset pickup group by dialing a special code.

Call Waiting Terminating - Allows a station user to receive an audible tone to indicate an incoming call is waiting, if the called line is already in use. Call waiting is not provided on a station line equipped with Call Forwarding-Busy Line. This feature may be arranged to allow a station line to receive Call Waiting treatment only on incoming DID calls.

Single-Digit Speed Calling - Allows a station user to call a predesignated seven or ten-digit telephone number by dialing a valid single-digit dialing code. The customer-changeable speed calling list furnished contains either 6 or 8 codes depending on serving facilities.

Add-on - Consultation Hold - Incoming Only - Enables a station user within a group to establish three-way calling restricted to incoming DID calls to the system.

Trunk Answer Any Station - Permits any station with a group to dial a code and be connected to an incoming call to the listed directory number of the system.

Issued Date: July 17, 1989

Issued by: Richard P. Thayer

Effective Date: July 20, 1989

Title: President

Authorized by NHPUC Order No. 19,481 in Case No. DR 89-110, dated July 20, 1989.

Union Telephone Company

DIGITAL TELECOMMUNICATIONS SYSTEMS

I. ENHANCED DIGITAL SERVICE (CENTREX) (EDS)

A. Description (Continued)

4. Enhanced Digital Service (Centrex) provides the following five basic line classes (station treatments)

Unrestricted - lines are arranged to originate and receive local exchange, long distance and intercommunicating calls.

Partially Restricted - Originating - lines are arranged only to receive local exchange and long distance calls and to intercommunicate with other stations in the system.

Partially Restricted - Terminating - lines are arranged only to originate local exchange and long distance calls and to intercommunicate with other stations in the systems.

Partially Restricted - Direct Dialing - lines are arranged to originate and terminate local exchange calls and to interconnect with other stations in the system. Lines are also allowed to receive long distance calls. Any originating access to the toll network must be with operator assistance. All associated toll charges must be billed to other than the originating station line. (D)

Fully Restricted - lines are arranged to intercommunicating calls only.

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Issued by: Richard P. Thayer
Title: President

Union Telephone Company

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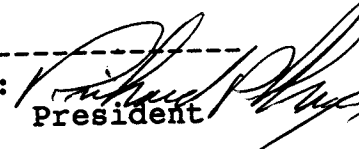
DIGITAL TELECOMMUNICATIONS SYSTEMS

I. ENHANCED DIGITAL SERVICE (CENTREX) (EDS)

B. Regulations

1. The Company reserves the right to refuse a request for the installation of Enhanced Digital Service (Centrex) based on the availability and/or potential reusability of central office or outside plant facilities.
2. When stations of an Enhanced Digital Service (Centrex) are located in an exchange other than that serving the principal premises, outgoing calls are routed through the exchange serving the principal premises. Other service arrangements may be provided, at appropriate rates and charges, if the services are compatible with the Enhanced Digital Service (Centrex) furnished.
3. Foreign exchange service is available for inward calling when the foreign exchange line terminates at an attendant position or at a designated answering location. Outward calling is available when the line terminates at an attendant position, designated answering location or in the central office dial switching equipment.
4. EDS foreign exchange or foreign central office service provides basic system features from a central office other than the local central office that normally would service the principle premises. EDS foreign exchange or foreign central office and EDS local exchange service cannot be provided in the same EDS system.
5. A combination of Enhanced Digital Service (Centrex) and any other EDS Service is not permitted within the same system.

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Effective Date: July 20, 1989

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Union Telephone Company

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DIGITAL TELECOMMUNICATIONS SYSTEMS

I. ENHANCED DIGITAL SERVICE (CENTREX) (EDS)

B. Regulations - (Continued)

6. As specified in General Regulations, Part I, Page 2, Paragraph III.D., Enhanced Digital Service (Centrex) may not be used in competition with the business of the Telephone Company.
7. Enhanced Digital Service (Centrex) is available to hotels, motels, or similar establishments for the use of management, residential guests, and tenants. Guests and tenants (with management's written permission) may be furnished additional directory listings showing the Enhanced Digital Service (Centrex) number.
8. When Enhanced Digital Service (Centrex) is furnished to a hotel, motel, or similar establishments, the management is responsible for all charges for telephone messages, telegrams, cablegrams and radiograms sent-paid from or received-collect at telephones equipped with Enhanced Digital Service (Centrex), whether sent or received by the management or by others.
9. Enhanced Digital Service (Centrex) construction charges are dictated by the company wide regulations which are contained in Part VI, Section 3, Pages 1-6.
10. The principal premises for the service is considered to be the premises of the customer where the attendant position or designated answering location is located.
11. The appropriate electric current and outlets necessary at the customer's premises, if required, are provided at the customer's expense.
12. One directory listing without charge is furnished for each customer of Enhanced Digital Service (Centrex). Additional directory listings may be provided as specified in Part III, Section 6.

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Effective Date: July 20, 1989

Issued by: 
Title: President

Union Telephone Company

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I. ENHANCED DIGITAL SERVICE (CENTREX) (EDS)

B. Regulations - (Continued)

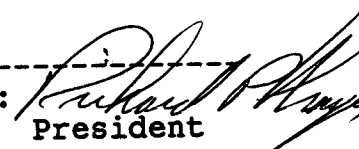
13. Intercept of calls to disconnected (for other than non-payment) or vacant telephone numbers is provided by means of an announcement of a general nature for in-service systems and a temporary reference of incoming calls to a single working telephone number that is specified by the customer for completely disconnected systems.
14. Enhanced Digital Service (Centrex) does not require special attendant position equipment for answering and transferring incoming calls to stations within the System. Incoming calls to the system's listed directory number are routed to an individual station line or lines designated for the system's answering location. Calls then may be transferred to other stations in accordance with the system's standard or optional features. If special attendant position equipment is utilized with the system, additional charges, based on cost, may be applicable.
15. Trunk, Tie Line and Private Line Terminations are offered where compatible at the rates and charges specified in Part IV, Section 1.

C. Payment Plan

1. Enhanced Digital Service (Centrex) has a three tier charge schedule. The three categories are:
 - a) Service Establishment Charges;
 - b) Central Office Common Equipment Charges; and
 - c) Main Station Line Charges.

Main Station Line Charges further break down into Central Office Facilities Charges and Outside Plant Facilities Charges.

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Effective Date: July 20, 1989

Issued by: 
Title: President

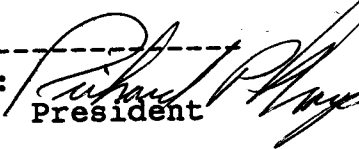
DIGITAL TELECOMMUNICATIONS SYSTEMS

I. ENHANCED DIGITAL SERVICE (CENTREX) (EDS)

C. Payment Plan (Continued)

2. Service Establishment Charges are payable with the first bill following installation. Schedule A charges may be paid upfront or in the form of monthly rates over a 1, 3, 5 or 7-year optional payment period. Schedule B is paid monthly and the per system and per partially and totally restricted lines are subject to annual change by filed tariff revision to reflect changes in the Consumer Price Index for the previous year. Schedule B monthly rates are not otherwise subject to modification by the Company unless ordered by the New Hampshire Public Utilities Commission. Schedule B Charges apply as long as facilities are in service.
3. Central Office Common Equipment Charges are both Schedule A and B. Main Station Line Charges including Central Office Facilities Charges and Outside Plant Facilities Charges are all Schedule B Charges.
4. Enhanced Digital Service (Centrex) is offered under a 7-year service contract during which Central Office Common Equipment and Main Station Line Charges are not subject to Company-initiated change other than as specified in 2 above.
5. Service may be discontinued at any time during the 7-year service contract period. If Schedule A charges are paid in the form of monthly rates, the present value of the unpaid balance, if any, is due and payable when service is discontinued.

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Effective Date: July 20, 1989

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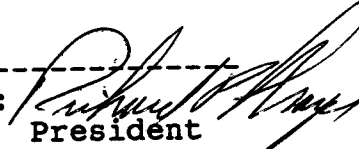
DIGITAL TELECOMMUNICATIONS SYSTEMS

I. ENHANCED DIGITAL SERVICE (CENTREX) (EDS)

C. Payment Plan (Continued)

6. At the conclusion of a system's 7-year service contract, if service is not discontinued, a new 7-year service contract may be elected for the same system in accordance with the terms and conditions applicable to a new system. Any previously paid one-time or nonrecurring charges carry forward and are not paid again. In the event a customer does not elect terms for a new service contract, service may be continued on a noncontractual basis subject to the appropriate Schedule B charges until service is discontinued or a new service contract is elected.
7. Additional main stations may be added to an existing system at any time during the system's 7-year service contract. Service Establishment Charges are payable with the first bill following installation. Current Schedule B charges (in effect at the time of the installation) apply and are subject to the terms set forth in 2. No new Schedule A Charges apply.
8. Enhanced Digital Service (Centrex) may be relocated to a different premises served by the same central office. Service Establishment Charges apply on a per line basis. Schedule B Main Station Line Charges are based on the number of lines serving the new premises.

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Issued by: 
Title: President

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DIGITAL TELECOMMUNICATIONS SYSTEMS

I. ENHANCED DIGITAL SERVICE (CENTREX) (EDS)

C. Payment Plan (Continued)

9. The appropriate time value of money equivalency factor, based on a monthly effective interest rate of 1.0125% is multiplied by all Schedule A upfront payment charges to determine the monthly rates for optional payment periods as follows:

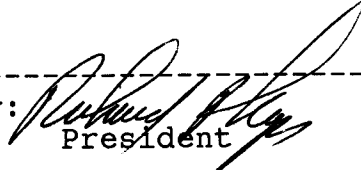
<u>12 Months</u>	<u>36 Months</u>	<u>60 Months</u>	<u>84 Months</u>
.0889	.0333	.0223	.0177

The present value of outstanding optional payment period monthly rates for these charges is determined in accordance with the principles of the time value of money at an effective interest rate of 1.0125% monthly.

10. With the written permission of the Company, the obligation to pay contractual charges may be assigned to another customer at the same location for a fee of \$25. In addition to assuming responsibility to pay the contractual charges, the new customer assumes the conditions applicable to Enhanced Digital Service (Centrex) at the time of the transfer. A transfer of service between customers and an Enhanced Digital Service (Centrex) relocation is not permitted to occur at the same time.

The monthly New Hampshire Enhanced 911 Surcharge as specified in Part I (N) preceding also applies.

Issued Date: July 22, 1993
Effective Date: August 1, 1993

Issued by: 
Title: President

Authorized by NHPUC Order No. 20,850 in Case No. DR 93-095 dated May 25, 1993.

DIGITAL TELECOMMUNICATIONS SYSTEMS

I. ENHANCED DIGITAL SERVICE (CENTREX) (EDS)

C. Payment Plan (Continued)

11. Enhanced Digital Service (Centrex) main station lines are subject to the provisions of Temporary Suspension of Service except that the following additional provisions also apply:

a) Schedule B charges are the only charges that are effected by the rate reduction of 50%.

b) Schedule A charges paid upfront or in the form of monthly rates over a 1,3,5, or 7-year optional payment period remain in full force even if one or more periods of temporary suspension are chosen by the customer in accordance with the provisions set forth in Part III, Section 8, Page 1 of the Temporary Suspension of Service.

c) The 7-year Enhanced Digital Service (Centrex) contract remains in full force even if one or more periods of temporary suspension are chosen by the customer in accordance with the provisions set forth in Part III, Section 8, Page 1 of the Temporary Suspension of Service.

d) All other provisions of the Enhanced Digital Service (Centrex) tariff remain in full force even if one or more periods of temporary suspension are chosen by the customer in accordance with the provisions set forth in Part III, Section 8, Page 1 of the Temporary Suspension of Service.

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Effective Date: July 20, 1989

Issued by: 
Title: President

DIGITAL TELECOMMUNICATIONS SYSTEMS

I. ENHANCED DIGITAL SERVICE (CENTREX) (EDS)

D. Rates and Charges

1. Service Establishment Charges

The following charges are applicable for the installation of the Enhanced Digital Service (Centrex) and are payable with the first bill following installation.

	<u>One-time Charges</u>
Initial installation	
- per line	\$26.19
Subsequent additions	
- per line	26.19
Subsequent changes	
- per line	26.19

2. Central Office Common Equipment

Schedule A charges for central office common equipment are offered under the Flexible Rate Pricing Plan as specified in Part III, Section 22.

The following rates and charges are applicable to each Enhanced Digital Service (Centrex) system furnished.

<u>SCHEDULE A</u>	<u>Upfront Payment Charges</u>
Per system	\$218.28
<u>SCHEDULE B</u>	<u>Monthly Rate *</u>
Per system	\$1.31

*The monthly New Hampshire Enhanced 911 Surcharge as specified in Part I preceding also applies.

Issued Date: July 22, 1993
Effective Date: August 1, 1993

Issued by: 
Title: President

(C)

DIGITAL TELECOMMUNICATIONS SYSTEMS

I. ENHANCED DIGITAL SERVICE (CENTREX) (EDS)

D. Rates and Charges (Continued)

3. Main Station Lines including Central Office
Facilities Charges and Outside Plant Facilities
Charges

SCHEDULE B

Monthly Rate *

Per Unrestricted Line

Applicable Business
Rate as per Part II
- Local, Section 1,
Page 3

Per Partially Restricted
or Fully Restricted Line \$8.20

*The monthly New Hampshire Enhanced 911 Surcharge as specified in Part I preceding also applies.

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Issued by: Richard P. Thayer

Effective Date: March 24, 1999

Title: President

Issued in Compliance with Order No. 23,121 in Docket DE 98-166 dated
January 27, 1999.

Union Telephone Company

DIGITAL TELECOMMUNICATIONS SYSTEMS

I. ENHANCED DIGITAL SERVICE (CENTREX) (EDS)

E. SELECTIVE BLOCKING OF CENTREX LINES

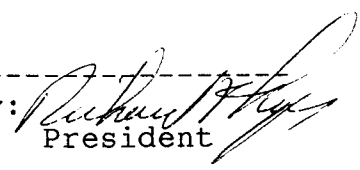
1. Initial Installation

Individual Centrex lines or the entire Centrex system may be blocked from access to vendor operated Pay Per Call services with a 900 area code. During the initial installation and for subsequent line additions to the system, there will be no additional charge.

2. Subsequent Change

	Service and Equipment <u>Charges</u>
Selective Blocking of Centrex Lines	
After system installation per line equipped.....	\$8.00

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Effective Date: April 1, 1994

Issued by: 
Title: President

Authorized by NHPUC Order No. 21,178 in Docket No. DR 94-034 dated
March 30, 1994.

Union Telephone Company

DIGITAL TELECOMMUNICATIONS SYSTEMS

(1)

I. ENHANCED DIGITAL SERVICE (CENTREX) (EDS)

F. SEVEN DIGIT BLOCKING OF CENTREX LINES

1. Initial Installation

Individual Centrex lines or the entire Centrex system may be blocked to prevent the use of their telephones for calls placed by dialing seven digit intralata toll calls. During the initial installation and for subsequent line additions to the system, there is no additional charge for blocking.

2. Subsequent Change

Service and Equipment
Charges

Seven Digit Blocking of Centrex Lines
After system installation
per line equipped

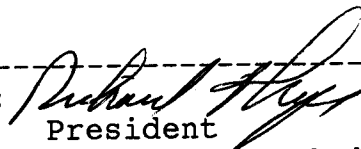
\$8.00

(1)

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Effective Date: March 19, 1994

Issued in compliance with Order No. 21,129 in Docket No. DE 93-003 dated
February 15, 1994

Issued by: 
Title: President

Union Telephone Company

DIGITAL TELECOMMUNICATIONS SYSTEMS

I. ENHANCED DIGITAL SERVICE (CENTREX) (EDS)

G. CUSTOM BLOCKING OF CENTREX LINES

1. Initial Installation

Individual Centrex lines or the entire Centrex system may be blocked from access to all international area codes. During the initial installation and for subsequent line additions to the system, there will be no additional charge.

2. Initial Installation

Individual Centrex lines or the entire Centrex system may be blocked from access to the 809 area code. During the initial installation and for subsequent line additions to the system, there will be no additional charge.

3. Initial Installation

Individual Centrex lines or the entire Centrex system may be blocked from accessing any service with an 800 area code. During the initial installation and for subsequent line additions to the system, there will be no additional charge.

4. Subsequent Change

Service and Equipment
ChargesCustom Blocking of Centrex
LinesAfter system installation
per line equipped

\$8.00

Union Telephone Company

DIGITAL TELECOMMUNICATIONS SYSTEMS

I. ENHANCED DIGITAL SERVICE (CENTREX) (EDS)

H. ENHANCED FEATURE CAPABILITIES

1. Description

a. DIRECTED CALL PICK-UP (DCP)

DCP BARGE-IN

Allows a member of the Enhanced Digital Service to answer a call that is ringing at another line within the same customer group. If the called station has already answered the call, this feature allows the user to barge-in on the answered call, which could then allow a three-way call to take place.

DCP NON BARGE-IN

Allows a member of the Enhanced Digital Service to answer a call that is ringing at another line within the same group. If the call is already answered, this feature prohibits barging-in on the call.

DCP BARGE-IN EXEMPT

Allows a member of the Enhanced Digital Service to block any attempt by another station within the same group to pick up a call by means of Barge-In.

DCP EXEMPT

Allows a member of the Enhanced Digital Group to block any attempt by another station to pick up a call within the same customer group that has the feature DCP Barge-In or DCP Non Barge-In.

b. RING AGAIN

Allows a member of the Enhanced Digital Service the capability to be notified when a busy station becomes idle within a prescribed time. The user will be alerted when the line is idle. Upon activation the switch places the call. (This feature is only available within the local exchange switch.)

c. RING AGAIN DENIED

Allows a member of the Enhanced Digital Service to block other stations within the same group the ability to invoke Ring Again when the station is busy. (This service is only available within the local exchange switch.)

Union Telephone Company

DIGITAL TELECOMMUNICATIONS SYSTEMS

I. ENHANCED DIGITAL SERVICE (CENTREX) (EDS)

H. ENHANCED FEATURE CAPABILITIES

1. Description (Continued)

d. CALL FORWARD, BUSY-INTRAGROUP

Allows a member of the Enhanced Digital Service the capability to transfer automatically an incoming call that originates and terminates within the customer group when a busy condition exists to an alternate line within the same customer group.

e. AUTOMATIC LINE

Allows a member of the Enhanced Digital Service within the same group to automatically route a call to a predetermined number any time the originating station goes off hook.

f. STOP HUNTING

Allows a member of the Enhanced Digital Service the capability to control the trunk hunting capability within the group. The line equipped with this feature may activate or deactivate lines within the trunk hunting group.

g. STOP HUNTING-RANDOM

Allows a member of the Enhanced Digital Service the ability to control predetermined trunk hunting capability within the group. The line equipped with the feature may be selective in activating or deactivating line(s) within the trunk hunting group.

h. CUSTOM INTERCEPT SERVICE

Allows a member of the Enhanced Digital Service the capability to have a customized announcement placed on a line that has been terminated within the group. The announcement will be administered by the telephone company.

Union Telephone Company

DIGITAL TELECOMMUNICATIONS SYSTEMS

I. ENHANCED DIGITAL SERVICE (CENTREX) (EDS)

I. RATES AND CHARGES

1. The following rates and charges are in addition to all other applicable rates and charges for service and equipment furnished.
2. The Part III, Section 21-One Time Charges-Initial-installation does not apply when one or more Enhanced Features is provided in conjunction with the installation of the Enhanced Digital Service.
3. The following rates and charges are in addition to all other applicable rates and charges as appropriate.

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Effective: September 11, 1995

Issued by: Diane J. Thayer
Title: Vice President

TO BE IMPLEMENTED MAY 20, 1996

Union Telephone Company

DIGITAL TELECOMMUNICATIONS SYSTEMS

I. ENHANCED DIGITAL SERVICE (CENTREX) (EDS)

J. Charge Schedule

	<u>Service and Equipment Charges</u>	<u>Monthly Rate</u>
DCP Barge-In	\$8.00	\$2.00
DCP Non Barge-In	8.00	2.00
DCP Barge-In Exempt	8.00	2.00
DCP Exempt	8.00	2.00
Ring Again	8.00	2.00
Ring Again Denied	8.00	2.00
Call Forward, Busy-Intragroup	8.00	2.00
Automatic Line	8.00	8.20
Stop Hunting	8.00	8.20
Stop Hunting-Random	8.00	8.20
Custom Intercept Service	8.00	8.20

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Issued by: Richard P. Thayer

Title: President

Union Telephone Company

DIGITAL TELECOMMUNICATIONS SYSTEMS

I. ENHANCED DIGITAL SERVICE (CENTREX) (EDS)

J. Charge Schedule (Continued)

Package I

When 3 features are provided on one line, you pay the full rate only on the first feature. A 50% discount applies to all other features.

DCP Barge-In
DCP Non Barge-In
DCP Barge-In Exempt
DCP Exempt
Ring Again
Ring Again Denied
Call Forward, Busy-Intragroup

Package II

When 6 or more features are provided on one line, you pay the full rate on only two features. A 50% discount applies on all other features.

DCP Barge-In
DCP Non Barge-In
DCP Barge-In Exempt
DCP Exempt
Ring Again
Ring Again Denied
Call Forward, Busy-Intragroup

DIGITAL TELECOMMUNICATIONS SYSTEMS

I. SWITCH DATAPATH

A. Description

1. Switch DataPath is a digital, end to end switched 56 Kbps service that provides full duplex, synchronous information transport over a specially equipped access line.

Switch DataPath is provided where suitably equipped facilities are available. The telephone company will provide access to the Switch DataPath service subject to the availability of such facilities, and the construction of facilities will be in accordance with the regulations specified in Part VI, Section 3.

The customer dials the called number using normal dialing procedures for a local or toll call on the customer provided terminal equipment which is compatible with the interface specifications as described in TR-EOP-000277; only two-point connections may be established at any time.

B. Regulations

1. The Switch DataPath access line is a non-loaded metallic facility and the provision of this access line is dependent upon the technical and transmission limitations which may be used for the transmission of data communications to or from any station on the service.
2. When an application for service is cancelled or changed in whole or in part by the applicant prior to completion of the construction and installation, the regulations in Part I, VI apply.
3. The Switch DataPath minimum period for which service is furnished and for which charges are applicable is one month.

The Switch DataPath charges for a fractional month will be a proportionate part of the monthly charges based on the actual number of days service is furnished in accordance with the regulations specified in Part I, V, C.

The Switch DataPath is not subject to temporary suspension of service.

Issued: June 21, 1996

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Issued by: 

Title: President

NHPUC Docket No. DS 96-207

Union Telephone Company

DIGITAL TELECOMMUNICATIONS SYSTEMS

I. SWITCH DATAPATH (Continued)

B. Regulations (Continued)

4. For any complete failure of Switch DataPath which continues for more than 24 hours, credit will be applied in accordance with the regulations specified in Part I, VIII, B.

C. Rates and Charges

In addition to the charges specified herein, Service Charges, as specified in Part VI, Section 1 apply, as appropriate.

	Service and Equipment <u>Charges</u>	Monthly <u>Rates</u>
Access Line, each	\$135.00	\$ 45.00

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Effective: January 22, 1997

Title: President

NHPUC Docket No. DS 96-207

NHPUC No. 7 - Telephone

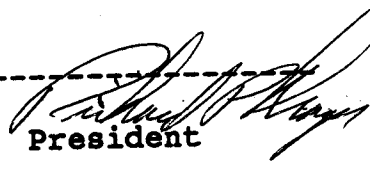
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Union Telephone Company

Issued in lieu of Second Revision
Third Revision

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Authorized by NHPUC Order No. 10 481 in Case No. DR 89-110,

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Union Telephone Company

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Union Telephone Company

CONNECTION WITH CUSTOMER PROVIDED COMMUNICATIONS
SYSTEMS OR EQUIPMENT

I. GENERAL REGULATIONS

- A. Customer-provided communications systems and equipment may be used with the facilities furnished by the Telephone Company for telecommunications services as provided in this Tariff. In all such cases the customer-provided communications equipment will be constructed, maintained and operated as to work satisfactorily with the facilities of the Telephone Company.
- B. Customer provided equipment or devices can be connected to all types of main telephone exchange service, subject to engineering limitations.
- C. No equipment, apparatus, circuit or device not furnished by the Telephone Company shall be attached to or connected with the facilities furnished by the Telephone Company, except as provided in this Tariff. In case unauthorized attachments or connections are made, the Telephone Company shall have the right to remove or disconnect the same, or to suspend the service during the continuance of said attachments or connections; or to terminate the service.
- D. Customers shall notify the Telephone Company in advance of their intent to use customer provided equipment. Adequate time should be provided for the Telephone Company to order the proper type of coupler, where applicable, needed to connect this equipment to the exchange and toll network.
- E. Customers may not disconnect or remove or permit others to disconnect or remove any apparatus installed by the Telephone Company, except upon the written consent of the Company.

Union Telephone Company

CONNECTION WITH CUSTOMER PROVIDED COMMUNICATIONS
SYSTEMS OR EQUIPMENT

I. GENERAL REGULATIONS (continued)

- F. Satisfactory performance of the telecommunications network requires continuing functional compatibility of the network control signals and the switching equipment involved. To assure such continuing compatibility, network control signaling in the furnishing of telecommunications service shall be performed by equipment furnished, installed and maintained by the Telephone Company.
- G. The Telephone Company will not be responsible for any loss or damage, nor for any impairment or failure of the service, arising from or in connection with the use of facilities of customers and not caused solely by the negligence of the Telephone Company.
- H. The customer will be held responsible for all equipment at his premises. The consent of the customer must be obtained by an authorized user or joint user prior to the connection of additional equipment to facilities provided to the customer.
- I. The Company shall not be responsible for the installation, operation or maintenance of any customer-provided communications systems. Telecommunications service is not represented as adapted to the use of customer-provided equipment or systems and where such are connected to the Company facilities the responsibility for telecommunications service and to the maintenance and operation of such facilities in a manner proper for such telecommunications service: subject to this responsibility the Company shall not be responsible for (1) the through transmission of signals generated by the customer-provided equipment or systems or for the quality of, or defects in, such transmission, or (2) the reception of signals by customer-provided equipment or systems.

Union Telephone Company

CONNECTION WITH CUSTOMER PROVIDED COMMUNICATIONS
SYSTEMS OR EQUIPMENT

I. GENERAL REGULATIONS (continued)

- J. Where telecommunications service is available under this Tariff for use in connection with customer-provided communications systems and equipment, the operating characteristics of such equipment of system shall be such as not to interfere with any of the services offered by the Telephone Company. Such use is subject to the further provisions that the customer-provided equipment or system does not endanger the safety of Telephone Company employees or the public; damage, require change in or alteration of, the equipment or other facilities of the Telephone Company; interfere with the proper functioning of such equipment or facilities; impair the operation of the Telephone Company's service. Upon notice from the Telephone Company that the customer-provided equipment or system is causing or is likely to cause such hazard or interference, the customer shall make such change as shall be necessary to remove or prevent such hazard or interference. The customer shall be responsible for the payment of Telephone Company charges, for visits by the Telephone Company to the customer's premises where a service difficulty or trouble report results from customer-provided equipment or system.
- K. The Company shall not be responsible to the customer or otherwise if changes in the criteria outlined herein or in any of the facilities operations or procedures of the Company render any customer-provided equipment or communications systems inoperable or otherwise affect its use or performance.

Union Telephone Company

CONNECTION WITH CUSTOMER PROVIDED COMMUNICATIONS
SYSTEMS OR EQUIPMENT

I. GENERAL REGULATIONS (Continued)

- L. The customer indemnifies and saves the Telephone Company harmless against claims for infringement of patents arising from combining such equipment or system with, or using it in connection with, facilities of the Telephone Company; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Telephone Company.
- M. Customer-provided systems which serve a location which the Telephone Company considers impracticable to service because of hazard or inaccessibility may be connected with telecommunications service by means of connecting equipment furnished by the Telephone Company.
- N. Except as otherwise provided in this Tariff, nothing herein shall be construed to permit the use of a recording device, or of a device to interconnect any line or channel of the Telephone Company with any other communication line or channel of the Company or of any other person.

II. NETWORK PROTECTION CRITERIA

- A. To protect the telecommunications network and services furnished to the general public by the Telephone Company from harmful effects, the signal from the customer-provided communications system, equipment or devices, to the long distance message telecommunications network, must comply fully with the current minimum network protection criteria specified by the Interexchange Carrier over whose toll circuits the message telecommunication service may be connected. This includes equipment or devices for all transmitting or receiving service, whether connected to the exchange or message toll network by acoustic or inductive connections, by direct electrical connections, or through the use of coupler arrangements. (T)

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Issued by:

Title:

President

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Union Telephone Company

CONNECTION WITH CUSTOMER PROVIDED COMMUNICATIONS
SYSTEMS OR EQUIPMENT

III. CUSTOMER-PROVIDED COMMUNICATIONS SYSTEMS

- A. Customer-provided systems may be connected, at a service point of the customer, on voice grade basis with telecommunications service furnished by the Company, either through a network control signaling unit and connecting arrangement or as otherwise specified in this Tariff furnished, installed and maintained by the Company or through customer-provided equipment which affects such connections externally to a Company network control signaling unit by means of a physical connection for transmitting and/or receiving. The customer-provided system shall comply with the minimum network protection criteria contained in Paragraph II., A., preceding.

IV. ENTRANCE FACILITIES

- A. All connections of entrance facilities to customer-provided communications systems shall be made through connecting arrangements provided by the Telephone Company.
- B. Customers, by use of their own equipment, but only within the normal transmission characteristics of the grade of channel ordered, may not create additional channels from the channels provided for entrance facilities.
- C. The charges for entrance facilities and the connecting arrangements will be based on cost as specified in the Tariffs of the Company.

Union Telephone Company

CONNECTION WITH CUSTOMER PROVIDED COMMUNICATIONS
SYSTEMS OR EQUIPMENT

V. CONNECTION OF CUSTOMER-PROVIDED COMMUNICATIONS SYSTEMS
WITH INSTRUMENTALITIES FURNISHED BY THE TELEPHONE CO.

- A. The Telephone Company does not provide instrumentalities solely for use on customer-provided communications systems.
- B. The connection of customer-provided communications systems shall be through a connecting arrangement provided by the Telephone Company at charges based on cost.
- C. Connection between the Telephone Company connection arrangement shall be the responsibility of the customer and shall be provided by the customer.

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Union Telephone Company

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Issued by: Richard P. Thayer

Effective Date: January 1, 1987

Title: President

PRIVATE LINE SERVICE

I. GENERAL

- A. The regulations specified in this section of the tariff, in addition to the General Regulations, Part I of this tariff, govern the furnishing of private line service.
- B. Private line services can consist of facilities for both interexchange and intraexchange service.
- C. Private line services can be provided on a two-point or multi-point basis. The facilities can consist of, but are not limited to: circuits, channels and other service terminations to furnish voice transmission as bridged connections to exchange service lines or as PBX extension or tie lines, foreign exchange or foreign central office service. Also for remote metering, supervisory controls, miscellaneous signaling, teletypewriter service, data transmission, private land radio telephone systems and other authorized uses.

II. REGULATIONS

- A. Facilities consisting of various circuit arrangements may be furnished for customers other than for the connection of ordinary telephone service, however the establishment of exchange and message toll telephone service shall take precedence over all other services and uses.
- B. Private line service shall not be used for any purpose for which a payment or other compensation shall be received by either the customer or any authorized or joint user or in the collection, transmission, or delivery of any communication for others. This provision does not prohibit an arrangement between the customer and the authorized or joint users to share the cost of the private line service.

PRIVATE LINE SERVICE

II. REGULATIONS (continued)

- C. The private line services furnished under this tariff are provided over such routes as the Telephone Company may elect.

When the customer requests special channel routing or sequence of connection the mileages are based upon the conditions involved.

- D. The Telephone Company will maintain and repair the facilities it furnishes. The customer or his agent may not rearrange, disconnect, remove or attempt to repair any equipment installed by the Telephone Company, or permit others to do so, except upon the written consent of the Telephone Company.
- E. Private line service shall not be used for an unlawful purpose.
- F. When a private line is used to connect customer-provided equipment, the Telephone Company will provide one suitable termination of the channel on the premises of the customer, authorized user or joint user. Additional terminations shall be provided by the customer.
- G. The Telephone Company will attempt, but not guarantee, to secure the facilities of other companies, where required, in order to furnish an interexchange service or channel to a customer.
- H. The interexchange mileage is the airline distance between rate centers as determined by the Vertical and Horizontal Coordinate system covering the state of New Hampshire. These coordinates permit calculation of the rate mileage distance between any two rate centers.
- I. Charges and regulations for the facilities and services provided by other companies will be those approved in their current Tariffs, and in addition, charges will apply for the "local" intraexchange portion of the facilities furnished.

Union Telephone Company

PRIVATE LINE SERVICE

III. MINIMUM SERVICE PERIOD

The minimum service period for private line service is one month. However, a longer contract period may be required where unusual costs are involved to furnish service.

IV. SUSPENSION OF SERVICE

Upon request of the customer, private line service and associated equipment which can be made inoperative without affecting other associated services of an installation may be suspended after the initial month of service subject to the same regulations for Temporary Suspension of Service as provided in Part III, Section 8 of this tariff.

V. MONTHLY RATES

A. Intraexchange Channels

1. Between points in different buildings not on the same premises:

- a. Channels between a customer's premises and the Telephone Company central office, ea.....\$ 3.49

- b. Additional points, each.....\$ 3.49

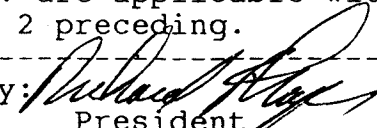
2. Extension lines or circuits between the main building and other buildings on the same continuous property of one customer:

each channel.....\$.87

- B. Union Telephone Company concurs with the New England Telephone and Telegraph Company Tariff in rates and regulations for Private Line Service not otherwise addressed in this Part IV. (N)

NOTE: Appropriate rates and charges for telephone sets, PBX main telephones or lines, and terminations in key telephone systems, etc. are applicable with channels provided in 1 and 2 preceding.

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Title: President

Union Telephone Company

TOLL SERVICE

Union Telephone Company will provide certain Toll Services, including 800 services, in accordance with the terms and conditions for the corresponding services contained in Tariff NHPUC No. 77 of New England Telephone and Telegraph Company, or (if applicable) its successors, at the rates set forth below.

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Issued by: Richard P. Thayer

Effective: June 1, 1997

Title: President

Issued in compliance with Order No. 22,588 in Docket DS 97-056 dated May 2, 1997.

Union Telephone Company

Toll Service

I. Message Telecommunications Service

<u>Service Category</u>	<u>Rate Element</u>	<u>Rate</u>
MTS	Per Message	.01
	Day-Per minute	.21
	Day-Per second	.0035
	Evening-Per minute	.13
	Evening-Per second	.0022
	Night/Weekend-Per minute	.09
	Night/Weekend-Per second	.0015
	Credit-Day-First 0 to 480 minutes- Note: Only New Hampshire Calling service customers receive a 25% discount	See Note
	Credit-Day-Next 481 to 4,800 minutes-Per minute	.10
	Credit-Day-Over 4,800 minutes- Per minute	.12
Incremental Charges	Customer Dialed-Calling Card	.58
	Coin Paid Station-to-Station	.62
	Station-to-Station Coinless Collect	.93
	Operator Station-to-Station	1.46
	Person-to-Person	3.14

II. Selective Calling Service

<u>Service Category</u>	<u>Rate Element</u>	<u>Rate</u>
Selective Calling	Monthly (all options)	1.37
Usage Discount	Percentage reduction of appropriate customer dialed station-to-station MTS charge	50%

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Union Telephone Company

Toll Service

III. Circle Calling Service

<u>Service Category</u>	<u>Rate Element</u>	<u>Rate</u>
Usage	Initial Two Hours-Per month or overtime	8.80
	Each additional minute or fraction thereof	.061

IV. New Hampshire Link

<u>Service Category</u>	<u>Rate Element</u>	<u>Rate</u>
NH Link	Service Establishment	
	Residence	8.96
	Business	10.62
	Initial One Hour-Monthly	5.31
	Each additional minute-Monthly	.084
	Percentage Discount-MTS Day Rate	25%
	Percentage Discount-Calling Card Calls-Applied to usage rates and incremental charges	25%

V. Granite State Service

<u>Service Category</u>	<u>Rate Element</u>	<u>Rate</u>
Granite State	Initial Two Hours-Monthly and overtime	11.03
	Each additional minute or fraction thereof	.073

VI. Union Business Advantage I

<u>Service Category</u>	<u>Rate Element</u>	<u>Rate</u>
Union Business Advantage I	Service Establishment	10.62
	Monthly-Per billing telephone number arranged	4.42
	Usage discount	30%

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Union Telephone Company

Toll Service

VII. Union Business Advantage II

<u>Service Category</u>	<u>Rate Element</u>	<u>Rate</u>
Union Business Advantage II	Service Establishment	10.62
	Monthly-Per billing telephone number arranged	13.27
	Usage Discount	40%

VIII. Union 800 Service

<u>Service Category</u>	<u>Rate Element</u>	<u>Rate</u>
Access Line	Monthly-Each	17.62
Usage	Per message	.01
	Per minute	.18
Volume Credit	First 0 to 960 minutes- Note: No credit applies	See Note
	Next 961 to 4,800 minutes- Per minute	.0836
	Over 4,800 minutes-Per minute	.0858

IX. Union 800FLEX

<u>Service Category</u>	<u>Rate Element</u>	<u>Rate</u>
Service Charge	Monthly-Per routing arrangement	8.85
	When Union 800FLEX customer also subscribes to Union Business Advantage I, or Union Business Advantage II	
	Monthly-Per routing arrangement	4.42
	Call Detail-Monthly-Per routing arrangement	4.42
Usage	Per hour of use	10.09
Discount	For 0 to 10 hours-Note:No credit applies	See note
	When total monthly usage for Union 800FLEX is more than 10 hours	10%

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Union Telephone Company

Toll Service

X. Simple Saver

A. Description

Simple Saver is an optional calling plan which is offered as a supplement to one-party residence and one-party business telephone exchange service.

B. Regulations

This plan provides for a uniform per minute rate to be charged for residence and business customers' qualifying usage twenty-four hours a day, seven days a week.

1. Qualifying usage applies only to customer-dialed station-to-station sent-paid toll calls and to those operator completed station-to-station sent-paid toll calls when facilities are not available for customer dial completion.

2. Qualifying usage does not apply to calls to 700, 800, and 900 services, billed to a third telephone number calls; collect calls; person-to-person calls; conference; directory assistance; and any other calls that normally require an operator.

Simple Saver is not available with New Hampshire Link, Granite State Service, Circle Calling, Union Business Advantage I, Union Business Advantage II, Union 800 Service, Union 800FLEX and Selective Calling optional calling plans.

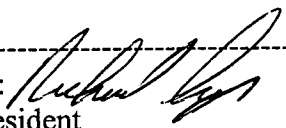
Simple Saver is not available with PBX trunks, payphone lines, lines equipped with ISDN, 700, 800, or 900 services and group bridging telephone service numbers.

Simple Saver is available only to customers who utilize Union Telephone Company as their local and intraLATA toll service provider, and whose basic service is provided over Union Telephone Company access lines.

C. Rates and Charges

Usage - A uniform rate per minute applies and does not vary by the time of day, day of week, or distance. Message charges do not apply.

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Title: President

Union Telephone Company

Toll Service

- X. Simple Saver
C. Rates and Charges, continued

Accumulation of message time is done on a whole minute basis. Individual messages with fractional totals are rounded to the next higher minute.

Simple Saver rates are in addition to the rates and charges for the associated one-party main and one-party business telephone exchange service and rates and charges for other associated services.

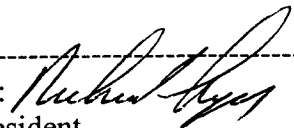
	Rate Element	Rate
Simple Saver	Per Minute or Fraction Thereof	.10

D. Discounts

1. MTS volume discounts do not apply to Simple Saver usage.
2. Holiday rates do not apply to Simple Saver usage.

A Service and Equipment (S&E) charge does not apply to the establishment of the Simple Saver Plan.

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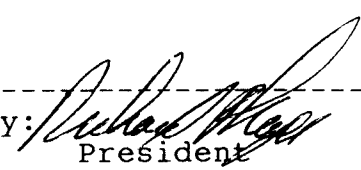
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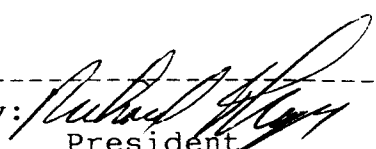
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Union Telephone Company

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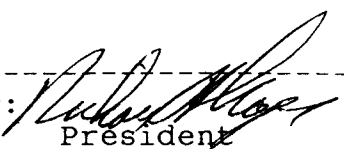
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Title: President

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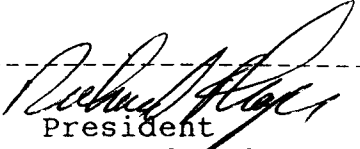
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Union Telephone Company

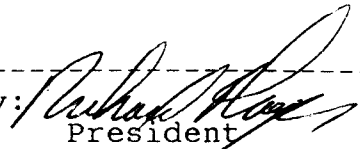
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NHPUC - No. 7 - Telephone

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Union Telephone Company

Third Revision
Canceling Second

(D)

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Issued Date: August 31, 1993

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Issued in Compliance with Order No. 20,916 in Docket DE 90-002 dated 8/2/93.

Issued by:

Title:

President

NHPUC - No. 7 - Telephone

Part V
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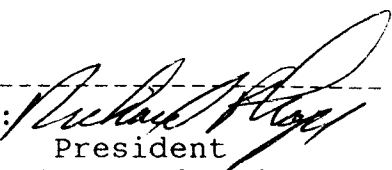
Union Telephone Company

Third Revision
Canceling Second

(D)

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Issued Date: August 31, 1993
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Union Telephone Company

Third Revision
Canceling Second

(D)

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NHPUC - No. 7 - Telephone

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Union Telephone Company

Fifth Revision
Canceling Fourth

(D)

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Issued by: 
Title: President

NHPUC - No. 7 - Telephone

Part V

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Union Telephone Company

(D)

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Issued by:

Title:

President

Union Telephone Company

SERVICE CHARGES

MISCELLANEOUS FORMS OF SERVICE, RATES AND CHARGES

SERVICE CONNECTION, MAINTENANCE OF SERVICE, MOVE AND CHANGE

I. GENERAL

- A. A Service charge consisting of one or more of the charges shown in this section is applicable for the following activities undertaken at customer request:

Connections
Changes

(T)

- B. Service charges are in addition to all other applicable rates and charges associated with the service being provided.
- C. The charges specified herein do not contemplate work being performed by Company employees at a time when overtime wages apply due to the request of the subscriber nor do they contemplate work being interrupted by the subscriber. If the subscriber requests overtime labor being performed or interrupts work once begun, a charge in addition to the specified charges will be made equal to the additional cost involved.
- D. Service charges are the following elements:
1. Service Order Charge - The charge that applies for work performed by the Telephone Company in connection with the receiving, recording and processing of customer requests for service. Service order charges are classified as primary, secondary and record. A primary service order charge is associated with the initial request for establishment of service. A secondary service order charge is associated with subsequent requests for service work. A record service order charge is associated with subsequent requests which effect only the company's records.

SERVICE CHARGES

I. GENERAL (continued)

D. Service Charge (continued)

2. Central Office Charge - The charge that applies for work completed within the central office making and changing connections as a result of either a primary or secondary request for service.
3. Line Connection Charge - The charge that applies for work completed on terminal connections, drop wire, protector, and network interface installations as a result of either a primary (T or secondary request for service.

Some items perviously on this page are no longer offered and have been deleted.

Union Telephone Company

SERVICE CHARGES

I. GENERAL (continued)

- E. Service charges are not applicable to changes which result in a lower grade of basic exchange service.
- F. Service charges are not applicable to removal of service.
- G. Service charges are not applicable for requests which result in a change in records which primarily benefit the Company.
- H. Service charges are not applicable for Maintenance of Service. Maintenance of Service charges are specified on Page 5 of this section.

II. DEFINITIONS

- A. Connection - The term "connection" denotes the establishment of telephone service. A move of existing service to a different premises requires a connection.

Issued Date: August 29, 1986

Issued by: Richard P. Thayer

Effective Date: January 1, 1987

Title: President

Union Telephone Company

SERVICE CHARGES

II. DEFINITIONS (continued)

- B. Connecting Apparatus - The term "connecting apparatus" denotes the terminal block or jack to which terminal equipment may be connected, as required in Section 68.104 of Part 68 of the "Federal Communications Commissions Rules and Regulations."

III. SERVICE CHARGE SCHEDULE FOR BUSINESS AND RESIDENCE

Element 1A:	Service Order (Initial)	
	Residence.....	13.00
	Business.....	20.00
Element 1B:	Service Order (Secondary).....	7.00
Element 1C:	Service Order (Record).....	5.65
Element 2A:	Central Office	
	Residence.....	13.00
	Business.....	20.00
Element 2B:	Line Connection	
	Residence.....	13.00
	Business.....	20.00

 Issued Date: February 9, 1999
 Effective Date: March 24, 1999

Issued by: Richard P. Thayer
 Title: President

Issued in Compliance with Order No. 23,121 in Docket DE 98-166 dated January 27, 1999.

Union Telephone Company

SERVICE CHARGES

IV. MAINTENANCE OF SERVICE

A. The customer shall be responsible for a payment of Telephone Company charges for each visit to a customer's premises in connection with a service difficulty when it is determined that the difficulty was due to a condition in a customer provided terminal equipment, communications system, or premises wire.

B. Charges:

Per half-hour.....	\$ 8.75	(R)
Minimum Charge.....	\$17.30	(R)

Issued Date: December 9, 1991
Effective Date: December 1, 1991

Issued by: Richard P. Thayer
Title: President

Authorized by NHPUC Order No. 20,328 in Case No. DR 90-220 dated,
December 9, 1991.

Union Telephone Company

SERVICE CHARGES

V. LINK-UP NEW HAMPSHIRE PROGRAM

1. Link-Up New Hampshire is a connection assistance plan that provides reduced Service Charges for low-income households for one residential network access line per household at the principal place of residence.
2. The applicant must participate in at least one of the following assistance programs:

Medicaid
Food Stamps
Supplemental Security Income (SSI)
Federal Public Housing Assistance
Low Income Home Energy Assistance

The applicant must, at the time of application, certify under penalty of perjury receipt of benefits from at least one of the above assistance programs, and identify the program(s) from which the customer receives assistance.

3. Eligible customers must be receiving aid from at least one of the assistance programs listed in V.2. above.
4. The reduction in Service Charges provided by this program is applicable only to Element Charges for the initial installation of a residential network access line. The reduction is equal to 50% or one-half of such amount, not to exceed \$30.00

Union Telephone Company

RESTORAL OF SERVICE

I. GENERAL

- A. Service will be restored when the cause for disconnection has been removed. Service that has been temporarily interrupted for non-payment of bills will be restored in accordance with Rule PUC 1203.13 of the New Hampshire Code of Administrative Rules. Payment of an appropriate deposit may be required for service to be restored as set forth in Rule PUC 1203.03 of the New Hampshire Code of Administrative Rules. The service may consist of a main telephone with all additional lines including any other associated equipment, a main trunk with all additional trunks and associated equipment of a private branch exchange or a private line channel or service with any associated equipment.
- B. If service has been temporarily interrupted and payment is not received, the Company reserves the right to discontinue service within approximately ten days following the interruption. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.

II. RESTORAL CHARGE

The appropriate Part VI, Section 1, Service Charges will apply for restoral of service.

Issued Date: July 15, 1996
Effective Date: August 15, 1996

Issued by: Diane J. Thayer
Title: Vice President

CONSTRUCTION CHARGES

I. GENERAL

- A. The regulations specified in II, III, IV and V, following apply for main telephone exchange and private branch exchange services and for private line service between points not on the same continuous property.
- B. The Telephone Company places either aerial or underground construction and determines in each case the normal type of construction to be used to furnish service. If another type of construction is required, such as submarine cable or radio, or if service is desired at remote locations, the provision in this section governing Special Conditions, the regulations in this Tariff pertaining to Hazardous or Inaccessible Locations, or other established Telephone Company practices and procedures apply.
- C. When a service specified in A. above is extended to another building on the same continuous property of a customer, or when a private line service is furnished exclusively between points on the same premises, the construction is furnished in accordance with regulations specified in Section 3.
- D. If the furnishing of facilities and service involves a special assembly, a special installation, or disproportionately large construction, maintenance or replacement costs, or expenses on the part of the Telephone Company, charges for the construction are determined in accordance with the Special Conditions provisions in this Section.
- E. If within one year of the time when a special construction charge for highway or private property construction has been incurred, conditions change so that the whole or a part of the charge should be assumed either by a new customer or by the Telephone Company, an equitable refund will be made.
- F. Pole line costs, referenced in this tariff, are based on the current charges on file with the Public Utilities Commission.
- G. Highway construction furnished under the conditions specified in I and II is the property of the Telephone Company and will be maintained and replaced by the Company at its expense. The Telephone Company at its expense will furnish, own, and maintain the associated circuit construction.

II. HIGHWAY CONSTRUCTION

- A. Where no general distribution plant exists, the Company will provide, without a special construction charge, 3/10 of a mile (route measurement) of normal type construction for each customer to be served. Construction in excess of this allowance for joint ownership will be provided at the full pole line cost. Where attachment to facilities of another wire-using company will be provided, the attachment charge incurred by the Company will be assumed by the customer(s). These charges will be prorated among all customers to be served by the proposed construction.

Issued Date: September 12, 1986

Issued By: Richard P. Thayer

Effective Date: September 15, 1986

Title: President

Union Telephone Company

CONSTRUCTION CHARGES

II. HIGHWAY CONSTRUCTION (continued)

- B. Where general distribution plant exists, the Telephone Company will furnish all required construction of normal type on general distributing plant already occupied by lines of the Telephone Company unless other customers along such facilities are entitled to refund of highway special construction charges, incurred during the previous year. Where refunds are involved, such construction is treated as new construction in accordance with II A. and I E. preceding.
- C. The minimum service period is one year for service involving an extension of highway construction or the use of an extension of highway construction built during the preceding year. If service is being transferred, an unexpired minimum service period may be assumed by a second customer.
- D. When a customer is so located that it is necessary to use a private right-of-way to furnish service and the Company is unable to obtain the required right-of-way without cost, the customer is required to pay the entire costs involved in securing such right-of-way.

III. PRIVATE PROPERTY CONSTRUCTION

A. GENERAL

- 1. Aerial or underground telephone construction located on private property is considered private property construction, the cost of which will be assumed by the customer or prorated among all customers to be served by the proposed construction and occupying the same such private property, and is subject to the regulations in B. and C. following.
- 2. That portion of construction on private property which within one year from that date of installation of telephone service, has been accepted a municipally-owned and maintained road is furnished under the regulations applicable to Highway Construction as shown in II. preceding.
- 3. The principal location for residence service customers is considered to be the customers dwelling.
- 4. The principal location for business service customers is considered to be the main office on the premises of the customer, except that where private branch exchange service is furnished, the principal location is considered to be the building in which the private branch exchange switching equipment is located.

Issued Date: September 18, 1986

Effective Date: September 15, 1986

Issued By: Dennis D. Conley

Title: Vice-President

CONSTRUCTION CHARGES

III. PRIVATE PROPERTY CONSTRUCTION (Continued)

B. POLE CONSTRUCTION

Poles on private property to service the customer(s) principal location are subject to the regulations below.

1. If a pole line suitable either for telephone occupancy or joint occupancy with another wire-using company is built by the Telephone Company, the Telephone Company furnishes the first pole for each customer without charge and the customer(s) assumes the cost of any additional pole line costs. Such construction shall be the property of the Telephone Company and shall be maintained and replaced by the Company at its expense. The Telephone Company at its expense will furnish, own and maintain the associated circuit construction.
2. If the Telephone Company is required to furnish telephone service through joint ownership in a pole line of another wire-using company, the pole line cost, beyond the first pole for each customer, will be charged to the customer or prorated among all customers to be served. Where attachment charges are incurred by the Company, these charges, beyond the first pole for each customer, will be assumed by the customer or prorated among all customers. The Telephone Company at its expense will furnish, own and maintain the associated circuit construction.
3. If a pole line suitable for telephone occupancy is built by the customer(s) requesting service the entire line cost of construction, future maintenance and replacement will be assumed by the customer(s). The pole line shall be constructed in a manner acceptable to the Telephone Company, and will be the property of the customer(s). The Telephone Company at its expense will furnish, own and maintain the associated circuit construction.
4. The customer(s) shall assume the expense of maintenance and replacements made necessary by any act of the customer(s) or representatives of the customer(s) or by circumstances over which they have control.
5. The minimum service period is one year for service which involves pole line construction on private property.

C. UNDERGROUND CONSTRUCTION

Underground construction on private property to serve the customer(s) principal location is subject to the following regulations:

1. When the Company determines that the normal type of construction is underground:

Issued Date: September 12, 1986

Issued By: Richard P. Thayer

Effective Date: September 15, 1986.

Title: President

CONSTRUCTION CHARGES

III. PRIVATE PROPERTY CONSTRUCTION (Continued)

C. UNDERGROUND CONSTRUCTION (Continued)

- a. For underground wire or cable construction of a type not requiring conduit, the Telephone Company furnishes without charge all trench work for a maximum route distance of 400 feet on private property. Trench work in excess of the maximum allowance is furnished at the expense of the customer(s). Excess construction may be built either by the Telephone Company or by the customer(s) under Telephone Company supervision and in conformity with Company engineering specifications. The customer(s) assumes the cost of providing a suitable entrance into the building.
 - b. For underground conduit construction, the Telephone Company furnishes trench work in accordance with a. preceding. The customer(s) assumes the cost of conduit material to be placed by the Telephone Company at its expense. The customer(s) assumes the cost of providing a suitable entrance into the building.
2. When the company determines that the normal type of construction is aerial but underground construction is built at the request of the customer:
- a. For underground wire or cable construction of a type not requiring conduit:
 - (1) First 200 feet route measurement - the customer assumes full cost of trench work.
 - (2) Beyond 200 feet route measurement - the customer assumes full cost of trench work, less a credit of one pole based on the current pole line cost.
 - (3) The customer assumes the cost of providing a suitable entrance into the building.
 - b. For underground conduit construction:
 - (1) First 200 feet route measurement - the customer assumes full cost of all trench work and conduit material.
 - (2) Beyond 200 feet route measurement - the customer assumes the full cost of all trench work and conduit material, less a credit of one pole based on the current pole line cost.
 - (3) The customer assumes the cost of providing a suitable entrance into the building.

Issued Date: September 12, 1986

Issued By: Richard P. Thayer

Effective Date: September 15, 1986

Title: President

Union Telephone Company

CONSTRUCTION CHARGES

III. PRIVATE PROPERTY CONSTRUCTION (Continued)

C. UNDERGROUND CONSTRUCTION (Continued)

2. (Continued)

- c. The construction work in 2.a. and 2.b. preceding may be built either by the Telephone Company or by the customer(s) under Telephone Company supervision and in conformity with Company engineering specifications. The Telephone Company does not make any credit allowances where construction is built by the customer.
3. The minimum service period is one year for service provided in accordance with the preceding where the circuit distance is in excess of 200 feet route measurement and the Telephone Company has assumed all or part of, or has given the customer(s) credits against, the cost of underground construction in excess of 200 feet.

IV. MAINTENANCE AND REPLACEMENT OF CIRCUIT AND CONDUIT CONSTRUCTION

- A. Circuit construction furnished under III, C. preceding is furnished, owned and maintained by the Telephone Company. Any necessary trench or conduit work in connection with maintenance and replacement is done at Telephone Company expense.
- B. If the rendering of access to the conduits, provided under III, C. preceding, is unusually expensive, the customer(s) is required to bear the unusual expense incurred in opening and closing the trench in connection with maintenance and replacement or to provide service over a new route.
- C. The customer(s) assumes the expense of maintenance and replacement of circuit construction, provided under III, C. preceding, made necessary by some act of the customer or his representative, or by circumstances over which the customer(s) has control.

V. SPECIAL CONDITIONS

- A. If customer(s) within the exchange area desires or requires a form of highway or private property construction that is of higher cost than that which normally would be placed, or if because of the obviously temporary nature of the service the construction cost is disproportionately large in comparison with the estimated revenue, special construction charges apply to cover the excess costs.
- B. If a special installation involving special construction is made on behalf of the customer(s), or if the cost involved is disproportionately large in comparison with estimated revenue, charges based on costs apply, in addition to Service Charges specified in Section 3. If there is considerable cost involved for design and installation, service is furnished subject to a minimum revenue guarantee for at least twelve months service. If a special installation request is cancelled, a processing fee may apply for the expense incurred in engineering the service arrangement.

Issued Date: September 24, 1986

Issued By: Dennis D. Conley

Effective Date: September 15, 1986

Title: Vice-President

Union Telephone Company

CONSTRUCTION CHARGES

V. SPECIAL CONDITIONS (Continued)

- C. For a change in construction not provided for in this schedule, charges based on cost apply.
- D. If conditions change so that the whole or a part of a special construction charge previously paid by a customer(s), as provided in Paragraphs B. and C. preceding, is assumed either by a new customer(s) or by the Telephone Company, an equitable refund will be made.

Issued Date: September 12, 1986

Issued By: Richard P. Thayer

Effective Date: September 15, 1986

Title: President

Issued in compliance with NHPUC Order No. 18370 dated August 22, 1986

EFFECTIVE: September 15, 1986

CONSTRUCTION PRICE LIST

Price/pole:

Joint owned - \$390/pole
Solely owned - \$780/pole

Price/ 1/10 of a mile (route measurement):

Joint Owned - \$ 895/ 1/10 mile
Solely Owned - \$1,785/ 1/10 mile

Underground Construction:

Where underground construction is involved, the charge to the customer will be based on the actual construction charge incurred by the Telephone Company, less any applicable allowance.

Issued in compliance with NHPUC Order No. 18379 dated August 22, 1986

NHPUC No. 7 - Telephone

Union Telephone Company

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NHPUC No. 7 - Telephone

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NHPUC No. 7 - Telephone

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Union Telephone Company

Material previously on this page now appears in Union Telephone
Company Tariff NHPUC - No. 10.

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Effective Date: October 1, 1993

Issued in Compliance with Order No. 20,916 in Docket DE 90-002 dated 8/2/93.

Issued by: *Richard H. Hays*

Title: President

NHPUC No. 7 - TELEPHONE

UNION TELEPHONE COMPANY

SUPPLEMENT NO. 3

TARIFF

FOR

TELEPHONE SERVICE

IN

THE STATE OF NEW HAMPSHIRE

AUTHORIZED BY NHPUC ORDER NO. 20,328 IN CASE NO. DR 90-220
DATED DECEMBER 9, 1991.

Union Telephone Company

Page 1

FOUR MONTH REFUND

This four month refund is filed for an effective period of December 1, (N) 1991 through March 31, 1992. The refund will be credited monthly to Union's customers in the exchanges of Alton, Barnstead, Center Barnstead, Gilmanton Iron Works and New Durham.

The refund in each of the four months will consist of an amount equal to the sum of \$43,558 plus interest, and will be credited to Union's customers in proportion to each customer's total current tariffed charges for exchange and intrastate toll services in that month. Any variance in any month between the actual refund credited and the above sum will be adjusted in the following month.